

BOXIR2_Jupiter CHF20

Some of the issues resolved by this Hot Fix require the creation of new registry keys/subkeys or the editing of registry key/subkey values. In most cases where these registry keys/subkeys need to be created, the Hot Fix install will create the key/subkey and set the default value. Please refer to the readme information for each specific issue for the default and recognized values. For more information on creating and editing your system registry, please refer to the following Knowledge Base article.

<http://support.businessobjects.com/library/kbase/articles/c2010398.asp>

If this Hot Fix does not resolve a specific issue that is being experienced in your deployment, please contact Business Objects Customer Support.

<http://support.businessobjects.com/support/answers.asp>

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CHF20

[ADAPT00716046](#)

Patch ID: 40,329,401

Description:

A Pie Chart analytic is blank after it has been migrated with the Import Wizard.

New Behavior:

This problem is resolved.

[ADAPT00718214](#)

Patch ID: 40,325,020

Description:

In multiple-tab Web Intelligence documents, the values that are set in the Drill filter are saved only on the tab that is open when the report is saved.

Values that are set on the Drill filter on other tabs are discarded and replaced with default values.

New Behavior:

This problem is resolved.

[ADAPT00722944](#)

Patch ID: 40,367,474

Description:

Editing a Web Intelligence report containing multiple report tabs causes the last report tab to disappear.

New Behavior:

This problem is resolved.

[ADAPT00727521](#)

Patch ID: 40,428,677

Description:

When wide reports are viewed or saved as PDF, the page zoom changes and the report becomes unreadable.

New Behavior:

This problem is resolved.

[ADAPT00730789](#)

Patch ID: 40,154,819

Description:

A scheduled Web Intelligence document fails to run when the document uses a SAP/BW OLAP universe with prompt variables or when it has filters with prompts that are based on index-aware objects.

When the document fails to run, the following error message appears: "10901: Database error: [SOFA Driver] : Catastrophic failure. Contact your Business Objects administrator or database supplier for more information. (Error: WIS 10901)."

New Behavior:

This problem is resolved.

CHF20**ADAPT00750387****Patch ID: 40,103,331****Description:**

Users are unable to drill down on a Web Intelligence document.

The following error message appears: "_drillPathInfo.dd is null or not an object."

New Behavior:

This problem is resolved.

ADAPT00754707**Patch ID: 40,312,972****Description:**

Scheduling a Web Intelligence report with a predefined filter and index awareness consistently fails.

New Behavior:

This problem is resolved.

ADAPT00759978**Patch ID: 40,300,976****Description:**

After a filter is removed using the Select Expert in the ActiveX viewer, data is still filtered.

New Behavior:

This problem is resolved.

To solve this problem, users must also download and install additional HotFix updates from the following site:
ftp://ftp1.businessobjects.com/outgoing/chf/beXlwin_chf.zip

ADAPT00793513**Patch ID: 40,106,396****Description:**

A filter in Web Intelligence returns incorrect values when used in a report that is connected to a SAP BW data source.

New Behavior:

This problem is resolved.

Known Limitations:

No Known Limitation.

CHF20**ADAPT00812480****Patch ID: 40,341,183****Description:**

Reports that are based on a Stored Procedure may freeze in Designer, the ActiveX viewer, or in the DHTML viewer.

This problem happens when invalid input parameters are specified. This also causes a load problem because SQL Server receives continuous requests from the viewers.

New Behavior:

This problem is resolved.

To solve the problem, the report displays an error message that says the report has failed.

ADAPT00815881**Patch ID: 40,341,876****Description:**

When users create a Web Intelligence report that is based on an universe that is connected to SAP Business Information Warehouse (SAP BW), and then drag one of the objects in the "Query filters" area and set it to a value, unwanted values are returned to List of Values (LOV).

After the report has complete the run, the following error message appears: "There is no data corresponding to the query."

New Behavior:

This problem is resolved

To solve the problem, only relevant values are returned to LOV and the report runs to success and no error message is displayed.

ADAPT00823988**Patch ID: 40,355,012****Description:**

An error message appears stating that two files with the same name cannot be opened at the same time when using openDocument.jsp to open Excel files.

New Behavior:

This problem is resolved.

ADAPT00864831**Patch ID: 40,512,961****Description:**

The applet signature certificate expires on November 4, resulting in a warning message when downloading applets after this date.

New Behavior:

This problem is resolved. A new certificate has been used to sign the impacted files.

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ADAPT00394886

Patch ID: 39,976,682

Description:

When the Universe parameter "end_sql=FOR FETCH ONLY WITH UR" is used in a query that has a subquery, SQL will generate FOR FETCH ONLY WITH UR at the end of the subquery instead of the main query.

New Behavior:

This problem is resolved.

ADAPT00601065

Patch ID: 38,740,794

Description:

Japanese special characters fail to be rendered properly when a report is exported to PDF using the Java SDK (JRC XI).

This problem is caused by installation of a previous HotFix designed to resolve issue number ADAPT00510191. The problem involves the rendering of double-byte Japanese characters.

New Behavior:

This problem is resolved.

ADAPT00655072

Patch ID: 40,058,748

Description:

On the Schedule page for Desktop Intelligence, when users click the Modify Prompts option it takes a long time for the prompts to be returned.

New Behavior:

This problem is resolved.

ADAPT00655883

Patch ID: 40,126,016

Description:

The "Auto-merge dimensions" property cannot be disabled when users migrate Web Intelligence documents from BusinessObjects XI to BusinessObjects XI Release 2.

New Behavior:

This problem is resolved.

CHF19**ADAPT00692670****Patch ID: 39,603,174****Description:**

Users are unable to create a Desktop Intelligence report that is based on a stored procedure that creates, inserts, and updates a temporary table.

This problem happens when a SQL Server OLE DB connection is used. The following error message appears: "No column or data to fetch."

New Behavior:

This problem is resolved.

To enable this fix, users must modify the oledb.sbo file as follows:

1) Go to the following directory to find oledb.sbo, and open it in a text editor: <BOEINSTFOLDER>\BusinessObjects Enterprise 11.5\win32_x86\dataAccess\connectionServer\oledb.

Substitute BOEINSTFOLDER with the name of the folder where BusinessObjects Enterprise is installed on your system.

2. Add the line "<Parameter Name="Force SQLExecute">Always</Parameter>" in the SQL Server section.

ADAPT00708131**Patch ID: 39,949,717****Description:**

When saving Desktop Intelligence reports that are 1.2MB or larger to a network share, the following error message appears: c0000005 Unhandled Exception.

New Behavior:

This problem is resolved.

ADAPT00709957**Patch ID: 40,118,786****Description:**

If a publication is scheduled to use a report that is set to refresh on open, the report is refreshed for each profile during the burst phase instead of doing a single-pass bursting.

New Behavior:

This problem is resolved.

ADAPT00711724**Patch ID: 40,080,225****Description:**

Pareto charts cannot be saved after users refresh a metric on BusinessObjects Enterprise XI Release 2 that is run on a Sun Solaris system.

New Behavior:

This problem is resolved.

CHF19

[ADAPT00713992](#)

Patch ID: 40,117,921

Description:

The ActiveX viewer fails to return all the rows in a Cross-Tab report when the Cross-Tab is in footer section and a formula field is used as a column or row in the Cross-Tab Expert.

New Behavior:

This problem is resolved.

[ADAPT00720719](#)

Patch ID: 39,955,814

Description:

After InfoView exceeds its timeout limit, users are still able to expand a folder list in InfoView.

New Behavior:

This problem is resolved.

[ADAPT00731777](#)

Patch ID: 40,090,339

Description:

If a Web Intelligence report is refreshed and its variable values are empty, the next time the report is refreshed all variable values are shown to be empty even when they contain data.

New Behavior:

This problem is resolved.

[ADAPT00732376](#)

Patch ID: 40,030,605

Description:

When users create a report in Web Intelligence or Desktop Intelligence from a universe that is based on a SAP query that uses a mandatory variable, an error message appears.

The error message appears when List of Values (LOV) is generated for the variable.

New Behavior:

This problem is resolved.

[ADAPT00735067](#)

Patch ID: 40,098,435

Description:

The option "Import From Repository" fails to work in Desktop Intelligence.

New Behavior:

This problem is resolved.

CHF19

ADAPT00740175

Patch ID: 40,038,083

Description:

When using a filter on Display Attributes of a SAP Web Intelligence report that is based on an OLAP Universe, data fails to appear in the Web Intelligence document.

New Behavior:

This problem is resolved.

ADAPT00744096

Patch ID: 40,072,423

Description:

Reports with formulas that use a "Where" clause and "Rowindex()" function may return incorrect results.

New Behavior:

This problem is resolved.

ADAPT00745173

Patch ID: 40,043,107

Description:

The Close option fails to close a Web Intelligence document that is viewed using the openDocument command in Internet Explorer or Firefox 1.5.

New Behavior:

This problem is resolved.

ADAPT00750387

Patch ID: 40,103,331

Description:

Users are unable to drill down on a Web Intelligence document.

The following error message appears: "_drillPathInfo.dd is null or not an object."

New Behavior:

This problem is resolved.

ADAPT00754650

Patch ID: 40,074,515

Description:

A 404 error appears when users click "Save as" to save a report that has been opened with opendocument.jsp.

This problem happens when Weblogic is used as the application server.

New Behavior:

The problem is resolved.

CHF19**ADAPT00754775****Patch ID: 40,116,540****Description:**

Japanese characters are lost when a Desktop Intelligence document is exported in CSV format from .Net InfoView.

New Behavior:

This problem is resolved.

ADAPT00755533**Patch ID: 40,121,623****Description:**

The RunningSum() function sometimes fails to generate correct values in Web Intelligence.

New Behavior:

This problem is resolved.

ADAPT00755690**Patch ID: 40,097,410****Description:**

When the Internet Explorer language locale is set to Norwegian (Bokmal), users are unable to open Desktop Intelligence documents in InfoView.

New Behavior:

This problem is resolved.

ADAPT00759896**Patch ID: 40,140,793****Description:**

The OLAPWorker.exe process remains open on Windows machines after CAR files that contain charts are closed.

New Behavior:

This problem is resolved.

ADAPT00764203**Patch ID: 40,030,781****Description:**

When List of Values (LOV) in a Web Intelligence document is refreshed in InfoView through a SAP portal using SAP Single Sign On authentication, an error message appears.

New Behavior:

This problem is resolved.

CHF19

ADAPT00764259**Patch ID: 40,008,549**Description:

If a Web Intelligence report is opened in .NET InfoView and uses the Non Hierarchical Objects feature, the following error message appears: "Invalid name: Expected Drill_HIERS but was . FREE_OBJECTS (ERROR: Inf)."

New Behavior:

This problem is resolved.

ADAPT00764655**Patch ID: 40,118,043**Description:

Schedule jobs may fail to run as scheduled in the Program Job Server.

The cause of the problem is that BusinessObjects Enterprise environment variables that are defined in the Central Management Console fail to be accessed by the Program Job Server. This problem has forced some users to use the Remote Shell (RSH) to run program objects.

New Behavior:

This problem is resolved.

ADAPT00765259**Patch ID: 40,035,493**Description:

In Crystal Reports, when using the native Oracle driver to report against Oracle NCHAR, NVARCHAR2, and NVARCHAR unicode columns that contain Japanese characters, the data fails to be rendered properly.

New Behavior:

This problem is resolved.

ADAPT00771096**Patch ID: 40,116,785**Description:

The Query Filter Object dialog box fails to open in Web Intelligence documents.

New Behavior:

This problem is resolved.

CHF19

[ADAPT00772548](#)

Patch ID: 40,108,459

Description:

In InfoView, when users refresh an RPT file using an HTTP XML Datasource, the XML driver accesses the XML data source more times than necessary.

New Behavior:

This problem is resolved.

To solve the problem, the XML driver will access the XML data source only twice: once to get the preBytes value, and the other to run the query.

Also, an option has been added in CRConfig.xml to cache the XML data. To set maxCacheXMLSize to 150K, users must add the following inside the XML tags: <MaxCacheXMLSize>153600</MaxCacheXMLSize>.

Known Limitations:

This fix is only for cases when using http files, and the selected tables have link relationship.

[ADAPT00774019](#)

Patch ID: 40,185,857

Description:

When the Timezone value is set to Osaka Japan in Java InfoView, the Timezone value is changed to GMT+08:00, DST, which is the timezone for Irkutsk Russia.

New Behavior:

This problem is resolved.

[ADAPT00774114](#)

Patch ID: 40,114,622

Description:

Cascading List of Values shows slow performance in the Web Intelligence HTML or Interactive HTML viewer

New Behavior:

This problem is resolved.

[ADAPT00774477](#)

Patch ID: 40,093,266

Description:

Desktop Intelligence terminates unexpectedly after users save, import, or export a report if they don't have rights to the root folder of the directory where the report is stored.

This problem happens with reports that are larger than 1.5MB.

New Behavior:

This problem is resolved.

CHF19

ADAPT00784539

Patch ID: 40,117,006

Description:

Desktop Intelligence reports with large List of Values cause an error message to appear when the reports are viewed in InfoView.

New Behavior:

This problem is resolved.

ADAPT00788949

Patch ID: 40,118,006

Description:

The delimiter for the file path to a report fails to change in the Export to External Format dialog box in Data Manager when users change the extension of the report to ASC, TXT, CSV, or PRN.

New Behavior:

This problem is resolved.

ADAPT00794502

Patch ID: 40,138,947

Description:

HTTP 404 error messages may appear if opendocument.jsp is used to open reports when the application server is operating at maximum capacity.

The cause of the problem is that the BusinessObjects Enterprise session information goes missing, and as a result opendocument.jsp redirect to the logon page; however, the path that opendocument.jsp uses to find the logon page is incorrect.

New Behavior:

This problem is resolved.

To solve the problem, the redirection script has been modified so it always uses the correct path to the logon page.

CHF18

ADAPT00401843

Patch ID: 39,784,487

Description:

In the "Export to External Format" dialog box in DataManager, the delimiter fails to change from tabulation to comma when the file extension for a document is changed from .txt to .csv.

New Behavior:

This problem is resolved.

Known Limitations:

To enable this fix, users must save documents as text files.

CHF18

ADAPT00500630

Patch ID: 39,862,811

Description:

When 3-tier (web-based) deployment of Desktop Intelligence processes a large query, another session of Desktop Intelligence cannot be established until the initial query has finished processing.

New Behavior:

This problem is resolved.

ADAPT00605914

Patch ID: 39,812,840

Description:

In an Interactive Metric Trend (IMT), users are not provided with a means to hide the following columns: default Start, End, Change, and Change %.

New Behavior:

This problem is resolved.

To solve the problem, a new feature has been added to enable users to hide the following columns: default Start, End, Change, and Change %.

ADAPT00662343

Patch ID: 39,865,190

Description:

The LastDayOfMonth function displays an incorrect date when used within an IF function.

New Behavior:

This problem is resolved.

ADAPT00669354

Patch ID: 39,603,042

Description:

After importing a report from one Business Object Enterprise system to another, the prompt group for a dynamic parameter is absent from the "Existing Data Source" box.

The problem is caused by an error in how the parameter designer handles string comparisons in the URL object.

New Behavior:

This problem is resolved.

CHF18

ADAPT00686811

Patch ID: 39,583,882

Description:

After migrating reports from a version of Crystal Reports that is older than Crystal Reports version 10, text in subreports fails to be rendered properly.

The cause of the problem is that formulas within the subreports are evaluated incorrectly.

New Behavior:

This problem is resolved.

To solve the problem, the formulas are re-evaluated and the previously saved results are discarded.

ADAPT00687264

Patch ID: 39,784,360

Description:

If Universe and Freehand SQL data providers are used in a Desktop Intelligence report, and multiple prompts use the same name, the Values button becomes disabled if a user renames a prompt.

New Behavior:

This problem is resolved.

ADAPT00687656

Patch ID: 39,614,839

Description:

The Access Restriction function in Designer fails to restrict row results in Desktop Intelligence reports.

New Behavior:

This problem is resolved.

ADAPT00687872

Patch ID: 39,864,172

Description:

In the Java Report panel, the following error message may appear: java.lang.OutOfMemoryError.

New Behavior:

This problem is resolved.

ADAPT00697194

Patch ID: 39,813,943

Description:

Reports created in Crystal Reports cannot be opened in Desktop Intelligence, even when users have sufficient rights to the report object.

This problem happens when the user does not have rights to the folder that contains the object.

New Behavior:

This problem is resolved.

CHF18

[ADAPT00698177](#)

Patch ID: 39,889,219

Description:

Users cannot open Web Intelligence reports from .NET InfoView after configuring Secure Socket Layer as the communication protocol between servers in BusinessObjects Enterprise XI Release 2.

New Behavior:

This problem is resolved.

To apply this fix, add the following parameters to the web.config file for InfoView (<BO_HOME>\Web Content\Enterprise115\Infoview\web.config):

```
<add key="businessobjects.orb.oci.protocol" value="ssl"/>
<add key="certDir" value="c:\!test"/>
<add key="trustedCert" value="cacert.der"/>
<add key="sslCert" value="servercert.der"/>
<add key="sslKey" value="server.key"/>
<add key="passphrase" value="passphrase.txt"/>
```

[ADAPT00704906](#)

Patch ID: 39,814,326

Description:

If Freehand SQL is used as the data provider, when a SQL Server stored procedure is run an error message appears: "DA0005 - No column and no data to fetch."

New Behavior:

This problem is resolved.

[ADAPT00705506](#)

Patch ID: 39,761,352

Description:

Section names are absent from the Navigation Map in InfoView when users open a Desktop Intelligence report that has the option "Refresh Document When opening" enabled.

New Behavior:

This problem is resolved.

[ADAPT00705883](#)

Patch ID: 39,774,465

Description:

Desktop Intelligence reports that use a Visual Basic macro fail when scheduled from the Central Management Console (CMC).

New Behavior:

This problem is resolved.

CHF18

ADAPT00706529

Patch ID: 39,804,719

Description:

When users refresh or purge metrics that have the same object_id, the SQL statements that are generated contain errors.

Some variables that are used in the SQL statements become duplicated. Those variables are stored in ci_variable of the field object_id of the SQL Server program.

New Behavior:

This problem is resolved.

ADAPT00708106

Patch ID: 39,787,363

Description:

The Publishing Wizard prompts users to change their password when they log on with an account that is valid but not a BusinessObjects Enterprise account.

This problem happens when users use third-party authentication to log on.

New Behavior:

This problem is resolved.

ADAPT00709824

Patch ID: 39,798,327

Description:

The InstallEntSdkWrapper.jar operation fails to indicate whether its tasks have been completed successfully.

The cause of the problem is that InstallEntSdkWrapper.jar fails to set exit codes after it has completed its tasks.

New Behavior:

This problem is resolved.

InstallEntSdkWrapper.jar sets the following exit codes when it has completed its tasks:

Success: 0

Generic failure: 2

Invalid usage: 3

Invalid argument: 4

Corrupt or missing BIAR file: 5

Cannot find CMS: 6

The value of "1" is reserved for Java Virtual Machine (JVM) errors.

CHF18

ADAPT00711649

Patch ID: 39,814,012

Description:

Unicode characters that support multiple-byte characters, such as Kanji or Korean, fail to appear in Web Intelligence or Desktop Intelligence documents that are exported to PDF.

Multiple-byte characters are correctly displayed in documents that are exported to HTML.

This problem happens after the HotFix that was released in September 2006 is installed.

New Behavior:

This problem is resolved.

Known Limitations:

The fix works only when the Gungsuh Font is used in the exported document.

ADAPT00712156

Patch ID: 39,813,620

Description:

When users use the parameter \$CURRENT_DATE\$ for Datapoint navigation in Speedometer, an error message appears when users open the report to add values to its prompts.

The error message is as follows: "Internal error occurred: The query cannot run because the prompt contains an invalid date. (Error: WIS 10706)."

New Behavior:

This problem is resolved.

Known Limitations:

Note that the \$CURRENT_DATE\$ parameter must be used with unique locale settings and passed as follows:

- To obtain a date format of Month/Day/Year on a system that is set to the locale English (US), format the parameter as follows: \$CURRENT_DATE(m/d/y)\$
 - To obtain a date format of Day/Month/Year on a system that is set to the locale English (UK), format the parameter as follows: \$CURRENT_DATE(d/m/y)\$
 - To obtain a date format of Year/Month/Day on a system that is set to the locale French (Canada), format the parameter as follows: \$CURRENT_DATE(y-m-d)\$
-

ADAPT00712367

Patch ID: 39,821,289

Description:

In a Metric List analytic, when using the openAnalytic function to open a Web Intelligence report, the report is slow to open.

New Behavior:

This problem is resolved.

CHF18

[ADAPT00716614](#)

Patch ID: 39,627,918

Description:

When ranking is applied to multiple queries, in Web Intelligence the results are incorrect.

New Behavior:

This problem is resolved.

Known Limitations:

Users of BusinessObjects Enterprise XL Release 2 Service Pack 1, with MHF1 installed, must install CHF16 first before installing CHF17 to enable this fix.

[ADAPT00717846](#)

Patch ID: 39,822,937

Description:

In InfoView, when users view a Web Intelligence report that has drill-down functionality enabled, an error message appears: "Invalid Name Expected "DRILL_HIERS." But "Free_Object"(Err:INF)."

New Behavior:

This problem is resolved.

[ADAPT00718063](#)

Patch ID: 39,777,446

Description:

Cookies appear in the browser cache on a client machine even when the parameter "persistentCookiesEnabled" is set to "false."

New Behavior:

This problem is resolved.

[ADAPT00718235](#)

Patch ID: 39,818,412

Description:

When MS-Access is used as a database, while objects and joins in a universe are being parsed, the following error message appears: "Exception: DBD, [Microsoft] [ODBC Microsoft Access Driver] " is not a valid name."

New Behavior:

This problem is resolved.

Known Limitations:

To enable this fix, users must refresh the universe, and then modify the objects and joins accordingly.

[ADAPT00718516](#)

Patch ID: 39,864,390

Description:

When using the OpenDocument method, a license for five open connections allows only four open connections.

New Behavior:

This problem is resolved.

CHF18**ADAPT00718662****Patch ID: 39,865,235****Description:**

Logon tokens fail to be saved to the auditing database.

This problem is caused by an error in the Central Management Server.

New Behavior:

This problem is resolved.

Known Limitations:

Users must delete old records from audit_detail, audit_event tables before refreshing the reports or creating new audit reports for a session ID.

ADAPT00718804**Patch ID: 39,868,928****Description:**

When users open a Web Intelligence document, and close the browser window before the document has finished loading, the connection to the Web Intelligence server fails to be released.

New Behavior:

This problem is resolved.

Known Limitations:

This fix does not work for Internet Explorer version 7.

ADAPT00719139**Patch ID: 39,921,982****Description:**

Desktop Intelligence in 3-tier mode cannot be started from a command-line argument.

New Behavior:

This problem is resolved.

For .Net Desktop Intelligence in 3-tier mode, the command line is as follows:

Busobj.exe -user "administrator" -pass "" -system "<cluster name> (.NET Portal)" -auth "Enterprise".

For "cluster name," insert the name of the cluster. The cluster name is stored in the parameter named connection.common.config_name, which is stored in the locdata folder.

For Java Desktop Intelligence in 3-tier mode, the command line is as follows:

Busobj.exe -user "administrator" -pass "" -system "<cluster name> (J2EE Portal)" -autEE"Enterprise"auth

For "cluster name," insert the name of the cluster. The cluster name is stored in the parameter named connection.common.config_name, which is stored in the locdata folder.

CHF18**ADAPT00720609****Patch ID: 39,803,747****Description:**

Metadata for prompts in Web Intelligence documents fail to be stored.

The cause of the problem is that the property SI_WEBI_PROMPT fails to be fully populated with the prompt data of the report.

New Behavior:

This problem is resolved.

ADAPT00722393**Patch ID: 39,926,795****Description:**

When rescheduling a successful instance of a report that has been formatted to Excel in Java Infoview, List of Values (LOV) in the report instance is formatted differently than it is in the original report.

New Behavior:

This problem is resolved.

ADAPT00722546**Patch ID: 39,948,505****Description:**

Reports with a tab that has drillable content are slower to load.

The cause of the problem is that the caching system fails.

New Behavior:

This problem is resolved.

ADAPT00723132**Patch ID: 39,874,499****Description:**

When the file WSTKBridge.jsp is run, the following error message appears: SRVE0199E: OutputStream already obtained.

New Behavior:

This problem is resolved.

ADAPT00723395**Patch ID: 39,804,725****Description:**

Sections are missing from the Navigation Map when users view a Desktop Intelligence report using the "Refresh On Open" and "In List Prompt" options in InfoView.

New Behavior:

This problem is resolved.

CHF18

ADAPT00725000

Patch ID: 39,757,748

Description:

The "Save" and "Save As" options fail to appear in the Document menu of the Performance Management Dashboard.

This problem happens when the option "Query - html" is selected in the Preferences page for a Web Intelligence report.

New Behavior:

The problem is resolved.

ADAPT00725301

Patch ID: 39,875,170

Description:

Changes made to the prompting text for a condition object in the Universe Designer fail to be updated in Desktop Intelligence reports that are viewed in the DHTML Viewer.

New Behavior:

This problem is resolved.

ADAPT00729426

Patch ID: 39,828,037

Description:

Desktop Intelligence documents that have been migrated from BusinessObjects version 5 fail to refresh when the object used in a document has an outer join in the Where clause.

New Behavior:

This problem is resolved.

To solve the problem, a dynamic parameter has been added to the list of universe parameters. The new parameter retrieves the refresh behavior BusinessObjects version 5.

Known Limitations:

Users must add this new parameter, named CALCULATION_CONDITIONS_5X, to the universe parameters list in the Crystal Reports Designer, and then set its value to Yes.

ADAPT00730349

Patch ID: 39,813,638

Description:

When using the Percentage function within the French-language version of Web Intelligence, once evaluated the operators named "Rupture" and "Ligne" are replaced by their English equivalents "Break" and "Row."

New Behavior:

This problem is resolved.

CHF18

ADAPT00731880

Patch ID: 39,874,599

Description:

When scheduling multiple Interactive Metric Trends (IMT) to refresh in a scheduled generic rule, the rules engine terminates unexpectedly, and the following error message appears: OCAFRamework exception: Cannot connect to rules engine.

New Behavior:

This problem is resolved.

ADAPT00732823

Patch ID: 39,909,640

Description:

Rescheduled Web Intelligence reports that use prompts in InfoView will submit the complete report SQL to the database when a user expands the prompts tree.

New Behavior:

This problem is resolved.

ADAPT00733944

Patch ID: 39,871,789

Description:

Data in Desktop Intelligence documents that contain a forward slash "/" are given an additional forward slash "\\" when the documents are exported to Excel.

New Behavior:

This problem is resolved.

ADAPT00734844

Patch ID: 39,873,087

Description:

When reports that have multiple aliases are run against a table, the following error message appears: Join Type changed.

New Behavior:

This problem is resolved.

ADAPT00734956

Patch ID: 39,954,971

Description:

The option "Retrieve duplicate rows" fails to be activated by default after migrating Web Intelligence reports from BusinessObjects XI to BusinessObjects XI Release 2.

New Behavior:

This problem is resolved.

CHF18

ADAPT00735407

Patch ID: 39,874,526

Description:

The Web Services driver cannot manage complex types.

The cause of the problem is that attributes fail to be correctly placed in the XML tags.

New Behavior:

This problem is resolved.

ADAPT00738763

Patch ID: 39,922,179

Description:

Data disappears from table in a Web Intelligence report after deactivating the drill function due to remove corrupt filter values.

New Behavior:

This problem is resolved.

ADAPT00738986

Patch ID: 39,810,344

Description:

When a modified BIAR file is imported into the Business Objects Enterprise system by command line, the file imports in successfully, but the report is viewed the following error message appears: "Null page : Unable to create page from report source using Java infoview."

New Behavior:

This problem is resolved.

ADAPT00742145

Patch ID: 39,824,231

Description:

When performing comparisons, Interactive Metric Trend (IMT) analytics fail to display Previous Year data if the metric is based on a Weekly calendar.

The cause of the problem is that the Weekly calendar type requires information from the repository, and that information is not stored in the repository.

New Behavior:

This problem is resolved.

To solve the problem, the required information is stored in the repository.

CHF18

ADAPT00742276

Patch ID: 39,816,580

Description:

When users create a Crystal report that is based on a universe and uses a prompt to filter Unicode data in the Query Filter, records in the report fail to retrieve data.

This problem happens only when Unicode data is used in the report. When other types of data are used in the report, the records retrieve data successfully.

New Behavior:

This problem is resolved.

To implement this fix, users must do the following when creating a report that is based on a universe:

- 1) Connect to a universe in Crystal Reports.
The Query Panel opens.
- 2) Click "Properties."
- 3) In the Query Options section, select the option currently named "???Unicode Strings".

ADAPT00742731

Patch ID: 39,757,631

Description:

The horizontal scroll bar fails to appear in a merge dimension window when multiple queries are present in a report.

This problem happens after CHF15 has been installed.

New Behavior:

This problem is resolved.

ADAPT00746016

Patch ID: 39,811,179

Description:

When a BIAR file is imported multiple times, an error message appears.

New Behavior:

This problem is resolved.

ADAPT00774614

Patch ID: 39,978,857

Description:

When users save a Web Intelligence document to Excel format in Infoview, the following error message appears and the Web Intelligence server freezes or terminates unexpectedly: "An internal error occurred while calling the 'getPages' API (Error: WIS 30270) (Error INF)."

New Behavior:

This problem is resolved.

CHF17

CHF17**ADAPT00407633****Patch ID: 39,614,846****Description:**

Incorrect date strings are generated by the Calendar control when Web Intelligence is set to the Traditional Chinese locale.

New Behavior:

This problem is resolved.

ADAPT00570441**Patch ID: 38,464,021****Description:**

When users use the Java Query Panel to change a complex universe (one with many objects) for a Web Intelligence document, the Java Query Panel freezes.

New Behavior:

This problem is resolved.

Known Limitations:

To force a download of the new Java Query Panel, users must clear the Java Plug-in cache. The heap size of the Java Plug-in on the client side must be set to at least 300 KB.

ADAPT00604361**Patch ID: 39,598,484****Description:**

When users edit the formula of a variable in a Desktop Intelligence document, the formula fails to work properly.

New Behavior:

This problem is resolved.

ADAPT00611374**Patch ID: 39,586,480****Description:**

Parameters are ignored when passed through OpenDocument.jsp.

New Behavior:

This problem is resolved.

ADAPT00624195**Patch ID: 39,597,971****Description:**

When data is purged from a report, the file size of the report fails to be reduced accordingly.

New Behavior:

This problem is resolved.

CHF17

[ADAPT00661414](#)

Patch ID: 39,599,283

Description:

When using an SDK application to log on to a Business Objects Enterprise environment, the error message "Invalid password" appears when a logon is attempted with a disabled user account and an invalid password.

New Behavior:

This problem is resolved.

To solve the problem, the correct error message is displayed as follows: "This user is disabled."

[ADAPT00663200](#)

Patch ID: 39,291,483

Description:

Reports that have conditions on a Date column lose their ability to refresh after they are migrated from Web Intelligence version 2.7 to BusinessObjects XI Release 2.

The following error message appears: "Found 'openDocumentMDP' API (Error: WIS 30270)."

This problem happens when the oracle.sbo file contains the following lines:

```
InputDateFormat='DD-MM-YYYY'  
InitDateFormat='DD-MM-YYYY'
```

New Behavior:

This problem is resolved.

[ADAPT00664080](#)

Patch ID: 39,607,872

Description:

No setting is available for configuring the number of LDAP connections that BusinessObjects Enterprise can create.

New Behavior:

This problem is resolved.

To solve the problem, a new registry key has been added that allows users to specify a numeric value for the number of LDAP connections. The registry key is named NumberOfConnections, and it is in the following directory: Auth Plugins/secLDAP. The default value for NumberOfConnections is 5 and acceptable values are 2 or greater.

[ADAPT00668221](#)

Patch ID: 39,603,147

Description:

While printing an Excel file that has been created by a Desktop Intelligence document, an extra column is added to the file.

New Behavior:

This problem is resolved.

CHF17

ADAPT00668901

Patch ID: 39,587,370

Description:

Business Objects Enterprise integrated trusted authentication fails when using the @ClusterName on the first logon after the web application server has been restarted.

New Behavior:

This problem is resolved.

To solve the problem, changes have been made so that trusted authentication uses the @ClusterName configuration that already exists.

ADAPT00670880

Patch ID: 39,605,312

Description:

A scheduled metric fails to be refreshed in a Secure Socket Layer (SSL) environment.

The following error message appears: "Error: OCAFrameworkException--Cannot connect to server :probeEngine."

New Behavior:

This problem is resolved.

ADAPT00672037

Patch ID: 39,599,310

Description:

When users drill down on a subreport in the .NET Web Form viewer, the following error message may appear: "Invalid length for a Base-64 char array."

This problem happens when the name of the subreport contains a greater-than symbol (>).

New Behavior:

This problem is resolved.

ADAPT00673516

Patch ID: 39,592,786

Description:

If the RAS Java SDK is used to change a table's datasource to an XML result set, the database tables may be automatically removed from the report.

The cause of the problem is that the request to change the datasource location will internally execute a verify database procedure against the current datasource location. The verify database procedure is started before the table is modified to use the new datasource location. If the datasource is found, the program may remove the tables from the report if no match is found for the table. If the datasource cannot be found, the report will display the report with data from the XML files.

New Behavior:

This problem is resolved.

To solve the problem, an option has been added to bypass the internal execution of a verify database procedure. In general, this option will not be required because the table stripping will only occur when the same table is not matched. However, this option is useful when the datasource exists with the same name but does not have matching tables.

To use this option, a tag set named "VerifyDatabaseOnSetDataSource" has to be added to the RAS configuration file: clientSDKOptions.xml. For more information about clientSDKOptions.xml, see the "Setting up your RAS environment" section of the RAS SDK Developer Guide.

To enable this option, the tag set <VerifyDatabaseOnSetDataSource>>false</VerifyDatabaseOnSetDataSource> must be manually added to the CrystalReports.ClientSDKOptions section in clientSDKOptions.xml. A value of "false" will bypass the internal verify-database call.

For example, the following code will bypass the verify database call:

```
<CrystalReports.ClientSDKOptions xmlns:xsi="http://www.w3.org/1999/XMLSchema-instance" version="2"
xsi:type="CrystalReports.ClientSDKOptions">
  <ServerInfos version="2" xsi:type="CrystalReports.ServerInfos" id="1">
    <ServerInfo version="2" xsi:type="CrystalReports.ServerInfo" id="2">
      <Server>LOCALHOST</Server>
      <Adapter>TCPIP</Adapter>
    </ServerInfo>
  </ServerInfos>
  <VerifyDatabaseOnSetDataSource>>false</VerifyDatabaseOnSetDataSource>
</CrystalReports.ClientSDKOptions>
```

ADAPT00677733

Patch ID: 39,638,632

Description:

Desktop Intelligence documents that use a prompt are slow to open or refresh in InfoView because InfoView selects List of Values (LOV) from the database each time.

This problem happens even when the option "Automatic refresh before use" is cleared.

New Behavior:

This problem is resolved.

To enable this fix, users must create the following system variable:
PROCFC_UNIVERSE_STORED_IN_COMMONFOLDER=catcheUniverse

CHF17**ADAPT00683433****Patch ID: 39,624,780****Description:**

When Desktop Intelligence reports are sent as embedded HTML as part of a publication, the email message will contain fonts of unequal size, and random characters are added to the message.

The problem is caused by the SMTP server, which imposes a line-length limit (usually 990 characters). The SMTP server places a line feed into the HTML when text on a line exceeds the limit. When the line feed is added within an HTML tag, random characters, incorrect formatting, or incorrect fonts may result.

The best solution to this problem would be to have the SMTP server (which sends the email) configured to have no limit on the length of lines.

New Behavior:

This problem is resolved.

To solve the problem, before sending the email to the SMTP server, line feeds are added to the HTML in logical places. This solution reduces odds that any line will exceed the line limit.

Known Limitations:

This problem may still happen when a long line of text is used in a single table element.

ADAPT00684695**Patch ID: 39,650,997****Description:**

When a text object contains a summary, users cannot manipulate the text field at run time (for example: `myTxtObj.Left = 100`).

The following error message appears: "COMException was unhandled Field not found."

New Behavior:

This problem is resolved.

ADAPT00684954**Patch ID: 39,605,789****Description:**

When users export reports to Excel Data Only format, the export fails.

This problem happens when the report uses a cross tab with a column that has had its subtotal suppressed.

New Behavior:

This problem is resolved.

ADAPT00685780**Patch ID: 39,561,152****Description:**

Users are unable to view XCelsius analytics when they log on with HTTPS.

New Behavior:

This problem is resolved.

CHF17

[ADAPT00685950](#)

Patch ID: 39,625,269

Description:

When users import objects from a BIAR file, overwritten objects lose their inherited rights.

New Behavior:

This problem is resolved.

[ADAPT00686414](#)

Patch ID: 39,380,398

Description:

When exporting a report that uses parameters, the Report Design Component may display an access violation error message.

New Behavior:

This problem is resolved.

[ADAPT00687656](#)

Patch ID: 39,614,839

Description:

The Access Restriction function in Designer fails to restrict row results in Desktop Intelligence reports.

New Behavior:

This problem is resolved.

[ADAPT00688475](#)

Patch ID: 39,624,705

Description:

When user rights are imported to Zero-Admin Business Objects, the private objects belonging to those users are missing on the 3-tier system.

New Behavior:

This problem is resolved.

[ADAPT00688504](#)

Patch ID: 39,474,140

Description:

Some user rights fail to be migrated when user accounts are importing from a BIAR file.

New Behavior:

This problem is resolved.

CHF17

ADAPT00689513**Patch ID: 39,605,329****Description:**

When users view a report, the report is rerun each time the next page in the report is opened.

The cause of the problem is that the ActiveX viewer reruns stored procedures when URL reporting is in use. This problem first appeared in Crystal Reports Server XI.

New Behavior:

This problem is resolved.

ADAPT00691714**Patch ID: 39,647,283****Description:**

Audit data fails to be recorded in the Report Conversion Audit database when using Report Conversion Tool on a system that uses the French language version of Windows.

This problem happens even though the same audit data is recorded correctly and tested to work properly on a system that uses an English version of Windows.

The cause of this problem is that the audit data in French exceeds the defined size of the audit table column, which is set as varchar(20). Audit data in English does not exceed the defined size.

New Behavior:

This problem is resolved.

To solve the problem, the value for varchar has been increased to 50.

ADAPT00692491**Patch ID: 39,622,444****Description:**

Enabling the viewing option to "Draft Mode," and scheduling the reports from InfoView using HTML format, adds extra spaces between sections in the report.

This problem happens in Desktop Intelligence reports that contain sections.

New Behavior:

This problem is resolved.

CHF17

ADAPT00692646

Patch ID: 39,604,778

Description:

The WIReportServer performs a core dump in an IBM AIX environment.

The cause of the problem is unknown. The problem happens at random, but only when a particular method is in use. The behavior is not associated with any specific usage sequence, report definition, or data definition.

New Behavior:

This problem is resolved.

To solve the problem, additional exception handling code has been added inside the method so that the error condition is caught and handled by WIReportServer rather than by the operating system. The behavior of WIReportServer isn't affected by this modification.

ADAPT00693345

Patch ID: 39,614,500

Description:

When used in a formula, a Dynamic Business View data connection parameter returns the description instead of the CUID.

This problem happens when the option "Prompt With Description Only" set to True.

New Behavior:

This problem is resolved.

To solve the problem, the Dynamic Business View data connection parameter returns the CUID regardless of settings. To enable this fix, users must use a formula or function to convert the CUID to a text string.

If users prefer the previous behavior, where the description is returned instead of the CUID, they can create the following registry key:

```
HKEY_LOCAL_MACHINE\SOFTWARE\Business Objects\Suite 11.5\Crystal Reports\FormatOptions\EnableDDCParameterOption
```

When set to "Yes," users can then set the option "Prompt With Description Only" to True to have the Dynamic Business View data connection parameter return the description instead of the CUID.

Known Limitations:

To use the registry key on a Business Objects Enterprise processing tier server, the service must run as a user account. The registry key must be defined when logged in as the user defined to run the service. The Crystal Reports Page Server, Crystal Reports Job Server, and Report Application Servers are services that would need such configuration.

ADAPT00693370

Patch ID: 39,772,808

Description:

Desktop Intelligence reports that are viewed in InfoView fail to display an updated List of Values (LOV) ; therefore, incorrect values may appear in LOV.

New Behavior:

This problem is resolved.

CHF17**ADAPT00693684****Patch ID: 39,650,927****Description:**

When users run a partial refresh on a compound query that includes detail type objects, the following error message may appear: "Your WebIntelligence session has timed out. Log out and login again to Infoview (Error: WIJ77778)."

New Behavior:

This problem is resolved.

ADAPT00695505**Patch ID: 39,650,219****Description:**

When a user account expires, the account becomes locked in the system the next time that user logs on.

New Behavior:

This problem is resolved.

ADAPT00697508**Patch ID: 39,603,268****Description:**

When a label for multiple rows is suppressed, the Grand Total column expands and overlaps the first column of data.

New Behavior:

This problem is resolved.

ADAPT00697829**Patch ID: 39,607,020****Description:**

If users provide invalid Essbase credentials, which are saved with the user profile, the following error message appears: "Your Web Intelligence Session Timed Out."

When the error message is displayed, the Web Intelligence Report Server process performs a core dump. This problem is specific to UNIX platforms.

New Behavior:

This problem is resolved.

To solve the problem, users are presented with an error message that addresses the invalid password problem, and the Web Intelligence Process does not do a core dump.

ADAPT00697965**Patch ID: 39,585,530****Description:**

When users delete a data provider that contains a condition, Desktop Intelligence terminates unexpectedly and the following error message appears: "Unhandled Exception Error."

This problem happens when the condition has a value that is returned from a Free Hand SQL (FHSQL) command that calls a stored procedure.

New Behavior:

This problem is resolved.

CHF17

ADAPT00697998

Patch ID: 39,606,689

Description:

When the Import wizard is used to import user groups to the Central Management Console (CMS), the user groups fail to be imported.

New Behavior:

This problem is resolved.

To solve the problem, a new feature has been added that allows users to merge user groups.

To activate the new feature, users must do the following:

- Add the following new command-line parameter to the Import Wizard: mergemembership.

The parameter ensures a flag is passed to the ExportSDK function that commands the function to maintain existing membership information from groups that already exist on the destination system.

Known Limitations:

The command-line parameter is ignored when groups are imported from a file; however, in that scenario other options are available to control group membership.

ADAPT00698684

Patch ID: 39,598,219

Description:

After CHF 14 is applied, the member selector is slow when used to select a hierarchy, or sort its members, when more than a thousand members exist in the hierarchy.

New Behavior:

This problem is resolved.

ADAPT00700223

Patch ID: 39,546,254

Description:

When MHF1 has been applied, and the Informix Client SDK 2.81 TC3 is used, the ODBC connection to Informix Extended Parallel Server 8.4 fails to work properly, which causes an error message to appear when the report is refreshed.

New Behavior:

This problem is resolved.

ADAPT00700305

Patch ID: 39,603,514

Description:

When users update or delete storylines for Guided Analysis in BusinessObjects Enterprise, a javascript error appears if the storyline has been previously edited.

The cause of the problem is that storylines fail to be properly updated with the new name, so subsequent actions on them search for the updated name and can't find it.

New Behavior:

This problem is resolved.

CHF17

[ADAPT00700527](#)

Patch ID: 39,619,639

Description:

User and Usergroup association is lost when importing a BIAR file using the Java SDK.

New Behavior:

This problem is resolved.

To solve the problem, the relationship property bag is generated when creating a new project (BIAR file).

[ADAPT00702221](#)

Patch ID: 39,690,376

Description:

While opening a Desktop Intelligence document in Linux, the "fcproc" process, which runs full-client documents may cause a core dump that causes blank pages or error messages to appear.

New Behavior:

This problem is resolved.

[ADAPT00702352](#)

Patch ID: 39,614,841

Description:

The Desktop Intelligence Toolbar disappears when Desktop Intelligence is run in a Citrix environment.

New Behavior:

This problem is resolved.

To reinstate the Toolbar, users must remove or rename the following Registry key, and then restart Desktop Intelligence:

HKEY_CURRENT_USER\Software\Business Objects\Suite 11.5\default\BusinessObjects\Application Preferences\BusinessReporter\Desktop Intelligence\Toolbar

[ADAPT00703171](#)

Patch ID: 39,599,402

Description:

When entering of a formula with spaces in a column for a Web Intelligence report, instead of being concatenated in the formula, the spaces are truncated.

New Behavior:

This problem is resolved.

[ADAPT00703622](#)

Patch ID: 39,598,212

Description:

When users schedule or reschedule a Web Intelligence report that has the option Refresh On Open enabled with prompts in InfoView, a SQL query for the entire report is sent to the database.

This problem happens when users enable the "Apply Prompt" option.

New Behavior:

This problem is resolved.

CHF17

ADAPT00703849

Patch ID: 39,583,715

Description:

The parameter sOutputFormat fails to work properly when it is used in a report with prompts that are not specified in a URL.

New Behavior:

This problem is resolved.

ADAPT00704907

Patch ID: 39,605,443

Description:

The Edit Query button fails to work.

New Behavior:

This problem is resolved.

ADAPT00705063

Patch ID: 39,721,143

Description:

When Macrovision's Installshield 11.5 Runtime is present on the machine that is used to install the BusinessObjects Enterprise XI Release 2 Critical Hotfix (CHF), the CHF installer terminates unexpectedly.

This problem is caused by the third-party Installshield component iKernel.dll, version 11.50.0.42618, which is stored in the following directory: \Program Files\Common Files\InstallShield\Professional\RunTime\11\50\Intel32\.

The CHF installs successfully when an older version of the component is used.

New Behavior:

This problem is resolved.

To solve the problem, as of CHF17, the installer uses Macrovision's Installshield 11.0 Runtime instead of searching and using a newer version found on the machine that is used to install the CHF.

ADAPT00705581

Patch ID: 39,604,431

Description:

Reports fails to refresh after MHF1 is applied, and then the following error message appears: "The database table <Table_Name> cannot be found. Proceed to remove this table from the report?"

New Behavior:

This problem is resolved.

ADAPT00706585

Patch ID: 39,605,933

Description:

In BusinessObjects Designer, when row-level security such as "@variable('BOUSER')" is set on a user name that uses a quotation mark, the following error message appears: "Database error: ORA-01756: quoted string not properly terminated."

New Behavior:

This problem is resolved.

CHF17

[ADAPT00706710](#)

Patch ID: 39,606,039

Description:

For Desktop Intelligence reports that contain prompts and use precache options, the cached items fail to be available to users once the report is scheduled for viewing.

New Behavior:

This problem is resolved.

[ADAPT00708273](#)

Patch ID: 39,591,636

Description:

The break value for a Desktop Intelligence report fails to be repeated when the report is viewed in HTML format from the Crystal Management Console or InfoView.

New Behavior:

This problem is resolved.

[ADAPT00709437](#)

Patch ID: 39,561,089

Description:

Users are unable to refresh a sliced metric when the measure object is created using a derived table in the universe.

New Behavior:

This problem is resolved.

[ADAPT00709923](#)

Patch ID: 39,592,748

Description:

Crystal Reports that use a javabean as a datasource may cause the following error message to appear when fields are used in certain columns: "Java.Lang.NullPointer Exception."

This problem happens when the javabean uses a cached rowset that contains a column of type java.sql.Types.DECIMAL.

New Behavior:

This problem is resolved.

[ADAPT00710139](#)

Patch ID: 39,599,361

Description:

When viewing a Web Intelligence document in the HTML Viewer with drill mode enabled, drill filters added to the document from the "other" category are not functional.

New Behavior:

This problem is resolved.

CHF17

ADAPT00710623

Patch ID: 39,605,446

Description:

The parameters DBUSER and DBPASS can be viewed as plain text in a REP file when Enable DataSource Credentials is used for authentication protocol.

New Behavior:

This problem is resolved.

To solve the problem, the parameter DBPASS is encrypted.

ADAPT00710709

Patch ID: 39,586,278

Description:

After documents are migrated from BusinessObjects 5.1.9 to BusinessObjects Enterprise XL Release 2 Service Pack 1, objects disappear from the report when the report is refreshed.

New Behavior:

This problem is resolved.

ADAPT00711325

Patch ID: 39,614,246

Description:

When users create a report in Desktop Intelligence or Web Intelligence using an ODBC connection, and use the connection function, the report displays the password in clear (white) type.

New Behavior:

This problem is resolved.

ADAPT00711386

Patch ID: 39,619,633

Description:

Numeric operands used in block filters are converted to scientific format in Web Intelligence reports that use a drill filter.

New Behavior:

This problem is resolved.

Known Limitations:

The problem is fixed for the Windows platform only.

CHF17

ADAPT00711642

Patch ID: 39,647,447

Description:

In Live Office, when users refresh data of a Powerpoint document that has been migrated from Live Office XI R1, an error message appears.

New Behavior:

This problem is resolved.

Known Limitations:

Note that the Crystal Report document that is used in the Powerpoint document has to be migrated as well, because its ID is needed during the migration.

ADAPT00711689

Patch ID: 39,587,243

Description:

The Crystal Reports XML driver times out after 60 seconds.

New Behavior:

This problem is resolved.

To configure a longer timeout, add the following segment to the <XML> section of the CRConfig.xml file, and adjust the timeout value as needed. Note that the format for the timeout value is 1000/1, which means 60000 is the value for 60 seconds:

```
<XML>
<CacheRowsetSize>100</CacheRowsetSize>
<PreReadNBytes>4096</PreReadNBytes>
<XMLLocalURL></XMLLocalURL>
<SchemaLocalURL></SchemaLocalURL>
<XMLHttpURL></XMLHttpURL>
<SchemaHttpURL></SchemaHttpURL>
<SocketTimeout>60000</SocketTimeout>
</XML>
```

ADAPT00715186

Patch ID: 39,647,599

Description:

After migrating one system to another with the Import Wizard, the user accounts cannot be deleted from the system.

New Behavior:

This problem is resolved.

CHF17

ADAPT00716614

Patch ID: 39,627,918

Description:

When ranking is applied to multiple queries, in Web Intelligence the results are incorrect.

New Behavior:

This problem is resolved.

Known Limitations:

Users of BusinessObjects Enterprise XL Release 2 Service Pack 1, with MHF1 installed, must install CHF16 first before installing CHF17 to enable this fix.

ADAPT00717296

Patch ID: 39,606,829

Description:

When editing complex Web Intelligence reports from the Java Query Panel, WebiReportServer terminates unexpectedly, and an error message appears ("WIJ 77778").

This problem happens while users add complex variables or complex calculations to the report.

New Behavior:

This problem is resolved.

ADAPT00720051

Patch ID: 39,695,141

Description:

When using BusinessObjects Universal Metadata Bridge to update objects in subclasses in a universe that was created in another application, the objects fail to be updated.

Only objects in the root classes are updated.

New Behavior:

This problem is resolved.

ADAPT00720407

Patch ID: 39,616,672

Description:

The sort order "FORCE_SORTED_LOV=Yes" fails to sort values in List of Values after the option "Do not regenerate SQL" is selected.

New Behavior:

This problem is resolved.

CHF17

ADAPT00721561**Patch ID: 39,603,865**Description:

When removing the OLAP Intelligence Add-In from Microsoft Excel, connections in the worksheet are permanently disabled even after reading the OLAP Intelligence Add-In.

Also, when users right-click the Excel worksheet, only part of the OLAP Intelligence shortcut menu appears.

New Behavior:

This problem is resolved.

ADAPT00722108**Patch ID: 39,583,049**Description:

When users open an instance of a large Web Intelligence report, the instance may be slow to open, or it may fail to open after the timeout period elapses.

New Behavior:

This problem is resolved.

ADAPT00723315**Patch ID: 39,648,538**Description:

When goals are created using sliced metrics, the y-axis unit labels are plotted in increment of 100 instead of 10, when the data is less than value 100.

New Behavior:

This problem is resolved.

ADAPT00723580**Patch ID: 39,707,840**Description:

When an unpopulated parameter is refreshed, extraneous characters may be automatically added to the parameter prompt if the parameter uses an Edit Mask Character.

This problem happens after BusinessObjects XI Release 2 MHF1 is applied.

New Behavior:

This problem is resolved.

ADAPT00728300**Patch ID: 39,628,697**Description:

When users import a BIAR file, user rights fail to be properly imported

Some inherited rights that have been manually removed are reinstated in the exported file.

New Behavior:

This problem is resolved.

CHF17

ADAPT00729965

Patch ID: 39,618,561

Description:

The password that is used to access the database is displayed when using the Connection() function in Desktop Intelligence reports.

New Behavior:

This problem is resolved.

ADAPT00730137

Patch ID: 39,632,673

Description:

The ShiftDateTime function fails to comply with the new changes to Daylight Savings Time, which take effect from March 11, 2007 to April 1, 2007 and October 28, 2007, to November 4, 2007.

The ShiftDateTime function uses the old Daylight Savings time which starts on first Sunday in April at 2am, and ends on the last Sunday in October at 2am.

The changes to Daylight Savings Time during this four-week period are a provision of the United States Energy Policy Act of 2005.

The following indicates the time settings currently produced by ShiftDateTime:

ShiftDateTime (DateTime (2007, 3, 11, 1, 0, 0), "PST,480,PDT", "EST,300") -> 4:00am

ShiftDateTime (DateTime (2007, 3, 11, 2, 0, 0), "PST,480,PDT", "EST,300") -> 4:00am <- the time is shifted on March 11 at 2 am (which is correct under the new EDST system)

ShiftDateTime (DateTime (2007, 3, 11, 3, 0, 0), "PST,480,PDT", "EST,300") -> 5:00am

New Behavior:

This problem is resolved.

To solve the problem, ShiftDateTime has been modified to follow the new changes to Daylight Saving Time.

ADAPT00732087

Patch ID: 39,638,661

Description:

In Crystal Reports, the string value that is returned from the "Current CE User Time Zone" Special Field or from the equivalent formula "CurrentCEUserTimeZone" fails to comply with the new changes to Daylight Savings Time.

This problem happens when the BusinessObjects Enterprise user's time zone preference setting is set to a United States or Canadian time zone.

New Behavior:

This problem is resolved.

Crystal Reports has been updated so that when a BusinessObjects Enterprise user's time zone preference setting is set to a United States or Canadian time zone the string return value for the "Current CE User Time Zone" Special Field or the equivalent formula CurrentCEUserTimeZone reflects the change in daylight saving time rules for United States and Canadian time zones

CHF17

ADAPT00733127

Patch ID: 39,645,133

Description:

When opening a report that is based on a Business View, after the report has been exported to a page-based export format (PDF, Excel, or Word), an error appears: "Unknown Database Connector Error Details: MDS.DLL: ColInitialize has not been called. - BusinessViewController".

The cause of the problem is that the background thread executing the export performs a call to ColInitialize, whereas the main thread calls CoUninitialize. This results in an additional, incorrect call to uninitialize COM at the main thread level after the export is performed.

New Behavior:

This problem is resolved.

To solve the problem, the background thread performing exports releases the job properly without conflict with the main thread.

ADAPT00733747

Patch ID: 39,702,913

Description:

The Web Intelligence Report server terminates unexpectedly while drill operations are performed on a Sun Solaris server.

New Behavior:

This problem is resolved.

CHF16

ADAPT00459946

Patch ID: 39,414,084

Description:

In Web Intelligence, a custom List of Values (LOV) with SQL union statements fails to return the expected values.

The following error message appears: "An internal error occurred while calling the 'retrieveListOfValues' API. (Error:WIS 30270)".

New Behavior:

This problem is resolved.

ADAPT00556428

Patch ID: 39,059,281

Description:

The Import wizard fails to import Web Intelligence documents that are stored in the Personal documents folder.

New Behavior:

This problem is resolved.

ADAPT00559843

Patch ID: 39,392,214

Description:

The Desktop Intelligence option "Use a default template" fails to work.

New Behavior:

This problem is resolved.

CHF16

ADAPT00588581

Patch ID: 39,397,865

Description:

Access rights are not applied properly to OLAP Intelligence reports in the DHTML Interactive Viewer.

For example, setting the Save rights to "Explicitly Denied" does not disable the Save button.

New Behavior:

This problem is resolved.

Setting the right "Copy objects to another folder" to "Explicitly Denied" disables the Save button in the DHTML Interactive Viewer for this user or group.

ADAPT00625046

Patch ID: 38,794,435

Description:

In the Java Reporting Component, when a Date field in Oracle has a time stamp, the Javabeen driver returns only the date without the time stamp.

New Behavior:

This problem is resolved.

ADAPT00627015

Patch ID: 39,287,463

Description:

A Web Intelligence document cannot be saved to CSV file format in .NET InfoView.

New Behavior:

This problem is resolved.

This problem is also solved with installation of build 709 of Service Pack 2.

ADAPT00627451

Patch ID: 39,402,421

Description:

When Web Intelligence documents are imported into BusinessObjects XI Release 2, the Edit Query button is disabled even if the appropriate rights are granted.

New Behavior:

This problem is resolved.

CHF16

[ADAPT00627946](#)

Patch ID: 39,276,337

Description:

When using the Live Office Import Wizard to insert a large Web Intelligence report, one that has more than 14 fields, into Excel the Import Wizard freezes for a moment and then opens the "Data Source" page.

The cause of the problem is that the Live Office Web Intelligence Server session expires after only 60 seconds, which is not enough time to return data for a large report.

New Behavior:

This problem is resolved.

To solve the problem, the expiry time for the Live Office Web Intelligence Server session has been extended to 600 seconds. In addition, if for any reason the Wizard is unable to process a large report, an error message appears to advise users of the problem.

Known Limitations:

It is recommended that users make the following configuration changes:

1. In the Central Management Server, enlarge the value for "Maximum Character File Size" of WIReportServer to approximately 500 MB.
2. Restart WIReportServer.
3. If Tomcat is in use, enlarge the value for the "Initial memory pool" to approximately 800 MB and the value for the "Maximum memory pool" to approximately 1024 MB.
4. Restart WIReportServer.

[ADAPT00632330](#)

Patch ID: 39,453,383

Description:

After documents are migrated to BusinessObjects Enterprise XI Release 2, some documents that have been exported to PDF will have values replaced with "###."

New Behavior:

This problem is resolved.

[ADAPT00632721](#)

Patch ID: 39,404,796

Description:

In Desktop Intelligence, the values list in a dimension object under the Data Manager panel fails to display distinct values.

New Behavior:

This problem is resolved.

CHF16**ADAPT00633783****Patch ID: 39,454,676****Description:**

When users deploy the desktop.war file on the Websphere Application Server, the application fails to successfully deploy if the option "Pre-compile JSP" option is selected.

The problem is caused by an obsolete directory in the desktop.war file that prevents the web application fails from pre-compiling the JSP code.

New Behavior:

This problem is resolved.

To solve the problem, the directory named /viewers/cdz has been removed.

Known Limitations:

Conflicts between struts classes from the Websphere administration console application and the desktop.war application may occur if desktop.war is deployed on Websphere 5.1. To avoid this issue, it is recommended to use the JspBatchCompiler utility, which is included with the Websphere installation, in place of using the "Pre-compile JSP" option. For more information about using the JspBatchCompiler utility to pre-compile JSP code, please see the IBM support site.

ADAPT00635945**Patch ID: 39,454,682****Description:**

When a BusinessObjects 5.x version of a Desktop Intelligence report is open in Desktop Intelligence in BusinessObjects XI Release 2, the report fails to open and Desktop Intelligence terminates unexpectedly.

New Behavior:

This problem is resolved.

ADAPT00636664**Patch ID: 39,399,740****Description:**

When creating or modifying a connection in Designer for SQL Server > OLEDB, the connection dialog box does not always contain a database field.

New Behavior:

This problem is resolved.

Known Limitations:

Users may need to manually input a database name instead of selecting one from a list.

ADAPT00639123**Patch ID: 39,392,273****Description:**

Users are unable to view all slice values for a dimensioned metric while drilling down from a Goal strategy map.

New Behavior:

This problem is resolved.

CHF16

[ADAPT00640758](#)

Patch ID: 39,425,236

Description:

After 1000 objects are added to Encyclopedia, new objects cannot be selected for Guided Analysis.

The problem is caused by an error in the Top N Query that is used to return objects.

New Behavior:

This problem is resolved.

[ADAPT00641374](#)

Patch ID: 39,454,737

Description:

When a Publication is scheduled with multiple Destinations, it fails and the following error message appears: "Transport error: Invalid object reference."

New Behavior:

This problem is resolved.

[ADAPT00641525](#)

Patch ID: 39,425,009

Description:

After upgrading to Business Objects XI Release 2 from Business Objects 6.5.1, different SQL was being generated, even though the universe and the parameters in the PRM file had not changed.

New Behavior:

The problem has been resolved.

[ADAPT00646074](#)

Patch ID: 39,220,195

Description:

When the option "Set custom logon info" is set in the Central Management Console for a report that was created in Crystal Reports version 10 and that contains a subreport created in BusinessObjects Enterprise, an error message appears.

The error message is as follows: "Missing prompting unit."

New Behavior:

This problem is resolved.

[ADAPT00648578](#)

Patch ID: 39,456,014

Description:

When the Report Application Server (RAS) is used in an embedded scenario, reports fail to run when two Java Bean data sources are used when one bean has a parameter.

The following error message appears: "Failed to open connection."

New Behavior:

This problem is resolved.

CHF16

ADAPT00650838

Patch ID: 39,372,301

Description:

If a CAR file is opened through the OpenDocument method, when users click "Save As", and then click the OK button, the following error message appears: "http 404 error."

New Behavior:

This problem is resolved.

ADAPT00652371

Patch ID: 39,453,397

Description:

When exporting or importing Desktop Intelligence documents to the repository, or logging on to the Report Conversion Tool, error messages appear.

This problem happens on systems that use the Basic BusinessObjects Enterprise License key. The error message that appears when exporting or importing is DX0034. The error message that appears when logging on to the Report Conversion Tool is RCT002.

New Behavior:

This problem is resolved.

ADAPT00655453

Patch ID: 39,341,664

Description:

When viewing an OLAP Intelligence XI Release 2 CAR file with the .NET or Java InfoView DHTML Viewer, the worksheet rows are misaligned.

New Behavior:

This problem is resolved.

CHF16

ADAPT00655925

Patch ID: 39,435,273

Description:

When using a variable, object, or hyperlink to open multiple Web Intelligence documents consecutively the documents fail upon opening.

The following error message appears: "Could not retrieve the document with the passed obsolete token. (Error: RWI 00323) (Error: INF)."

The cause of the problem is that the default properties for the desktop.war file are spelled incorrectly.

New Behavior:

This problem is resolved.

The default webi.properties file inside of desktop.war and jsfadmin.war has been updated with the corrected property names.

To enable this fix, users can edit the file named webi.properties.

To edit the webi.properties file, do the following:

1) Locate the webi.properties file, and open it in a text editor.

For users of InfoView, the webi.properties file is in the following directory where Web Intelligence has been installed:
\\Tomcat\webapps\businessobjects\enterprise115\desktoplaunch\WEB-INF\classes

2) Locate the property WID_STORAGE_TOKEN_STACK_SIZE, and set its value to handle the number of document instances that are being opened by users.

The property WID_STORAGE_TOKEN_STACK_SIZE defines the maximum number of document states that can be stored.

3) Locate the property WID_FAILOVER_SIZE, and set its value to handle the number of document instances that are being opened by users.

The property WID_FAILOVER_SIZE defines the total number of document instances that can be loaded into memory.

ADAPT00660502

Patch ID: 39,470,261

Description:

When the function "@AggregateAware" is used a primary key in Web Intelligence, a "WIS 30270" error message appears.

New Behavior:

This problem is resolved.

ADAPT00661921

Patch ID: 39,412,658

Description:

After modifying a Web Intelligence report, a table from the report disappears.

New Behavior:

This problem is resolved.

CHF16**ADAPT00663905****Patch ID: 39,459,918****Description:**

The Web Intelligence Report Server freezes or terminates unexpectedly under these circumstances:

- A report object is used in Scope of Analysis but not used in the objects that result from running Scope of Analysis. This problem happens when users remove most of the query filters, leaving only a filter for a measure object.
- Users drill on a Web Intelligence report that contains a condition applied to a measure that uses a constant operand.

New Behavior:

This problem is resolved.

To solve the problem, the Query Tool creates a separate subquery to apply to a condition on a measure on the resulting objects only.

ADAPT00663943**Patch ID: 39,394,899****Description:**

If the Crystal Report Design Component loads a new Crystal report, or refreshes the current Crystal Report within a custom application, the number of GDI handles increases indefinitely.

New Behavior:

This problem is resolved.

ADAPT00665142**Patch ID: 39,459,019****Description:**

The Encyclopedia glossary terms in the Edit window fail to be sorted alphabetically.

New Behavior:

This problem is resolved.

ADAPT00666416**Patch ID: 39,458,236****Description:**

The Crystal Management Server terminates unexpectedly when SQL Server is configured to French BINARY use even when the system database is set to French CIAS (Case Insensitive).

New Behavior:

This problem is resolved.

ADAPT00667054**Patch ID: 39,392,308****Description:**

The following formula returns "True" when it should return "False": [= If Match(<object> , "<string>") Then "True" Else "False"].

New Behavior:

This problem is resolved.

CHF16**ADAPT00668619****Patch ID: 39,285,658****Description:**

When importing document with a BIAR file, the schedule parameters are deleted.

New Behavior:

This problem is resolved.

ADAPT00668671**Patch ID: 39,357,020****Description:**

Infoview shows incorrect List Of Values in Desktop Intelligence document prompts, and the occasional "Error INF" message appears.

New Behavior:

This problem is resolved

ADAPT00669010**Patch ID: 39,456,112****Description:**

When reports with parameters are called through JSP codes with the Java Report Controller, prompts fail to appear for the parameters.

The following error message appears: "Error - Some parameters are missing values."

New Behavior:

This problem is resolved.

ADAPT00669660**Patch ID: 39,426,553****Description:**

On UNIX systems, when a Crystal report that uses an ODBC data source is published to Enterprise and viewed, the system is slow to return data, and the data it returns is incorrect.

New Behavior:

This problem is resolved.

Known Limitations:

If using postgresQL, users must update the postgresQL ODBC driver to support ODBC 3.0 and up.

CHF16

ADAPT00669728

Patch ID: 39,454,967

Description:

When using the Import Wizard to migrate reports with associated Encyclopedia topics, the Encyclopedia topics fail to be displayed in a logical order, which poses difficulty for users who want to select topics to import.

New Behavior:

This problem is resolved.

To solve the problem, Encyclopedia information is now abstracted from the user during importing. The user can choose to import or not import all Encyclopedia topics from the source environment to the destination environment. No additional dialog box will prompt the user to choose individual Encyclopedia topics.

ADAPT00671775

Patch ID: 39,355,306

Description:

When using the "Drill By" feature in InfoView, the full hierarchy for an object fails to be displayed when the hierarchy contains more than one object.

New Behavior:

This problem is resolved.

ADAPT00671845

Patch ID: 39,393,191

Description:

Configuring custom database logon information with a custom table prefix causes static parameters in InfoView to lock the database account.

New Behavior:

This problem is resolved.

ADAPT00671888

Patch ID: 39,397,919

Description:

The "Save" functionality in the DHTML Interactive Viewer fails when a user saves a file with a name that already exists in the same folder.

The following error message appears: "Error while sending objects to server copy of object names in the same folder."

New Behavior:

This problem is resolved.

Users can choose to overwrite the file or save the file with another name.

CHF16**ADAPT00674341****Patch ID: 39,454,040****Description:**

When a Desktop Intelligence report is saved to PDF format, an error message appears when a user opens the PDF file that is generated.

New Behavior:

This problem is resolved.

ADAPT00676079**Patch ID: 39,416,731****Description:**

Thousands separators are not translated from commas to decimal points in the SQL generated when selecting values from a List of Values.

The following error message appears: "Connection or SQL sentence error(DA0005)".

New Behavior:

This problem is resolved.

ADAPT00676160**Patch ID: 39,453,552****Description:**

If a user has been denied the right to print or export a Crystal report, the Print button is still active in the DHTML Viewer Toolbar.

When a users clicks the Print button, an error message opens to advise users that they have insufficient rights to print.

New Behavior:

This problem is resolved.

To solve the problem, if a user has been denied the right to print or export a Crystal Report, the Print button is removed from the DHTML Viewer Toolbar.

ADAPT00678480**Patch ID: 39,364,747****Description:**

When the source environment is on HP UX, migrating an Analytics report to a BIAR file fails, and the following error message appears: "System.IndexOutOfRangeException:Index was outside the bounds of array."

New Behavior:

This problem is resolved.

ADAPT00679059**Patch ID: 39,394,992****Description:**

When users modify a parameter from the Edit Command dialog box, the prompt text is reset to what is set in the Edit Command dialog box.

New Behavior:

This problem is resolved.

CHF16

ADAPT00679817**Patch ID: 39,397,715****Description:**

In InfoView, attempting to save a Desktop Intelligence report may result in an error message.

If a report is saved to the repository, then opened and saved to a different folder, then opened again from the original folder, and finally saved again to the second folder, an error results.

New Behavior:

This problem is resolved.

ADAPT00682214**Patch ID: 39,454,285****Description:**

Users who have been assigned the right "Edit objects that the user owns" are not permitted to modify and export reports they own.

New Behavior:

This problem is resolved.

ADAPT00682975**Patch ID: 39,458,477****Description:**

When clicking the Add Query button in the Java Report Panel, the list of universes that appears may be empty for some users, even when those users have sufficient rights to access those universes.

New Behavior:

This problem is resolved.

ADAPT00683149**Patch ID: 39,421,263****Description:**

Crystal Reports (.rpt) viewed in XIR2 as pdf returns error whereas it worked in CR10 & XI R1

New Behavior:

Issue is resolved.

ADAPT00683379**Patch ID: 39,388,013****Description:**

When users log on to InfoView after changing the locale for the Windows Regional Options to Turkish, the following error message appears: "Error: "Account Information Not Recognized: Communication error occurred when trying to connect to server."

New Behavior:

This problem is resolved.

CHF16

[ADAPT00684065](#)

Patch ID: 39,458,497

Description:

When users copy an analytic report that has been imported with the Import Wizard, the following error message appears:
"Error. Http status 500. Root cause java.lang.StackOverflowError."

New Behavior:

This problem is resolved.

[ADAPT00684706](#)

Patch ID: 39,360,331

Description:

In InfoView, when regional settings are set to South Africa, users cannot schedule a report to run daily, or expand the destination folder.

New Behavior:

This problem is resolved.

[ADAPT00684971](#)

Patch ID: 39,457,962

Description:

OLAP Intelligence is slow when member properties are used as prompts.

The cause of the problem is that member properties fail to be detected.

New Behavior:

This problem is resolved.

To solve the problem, the MemberSet function has been changed to detect and query for member properties.

[ADAPT00684976](#)

Patch ID: 39,454,904

Description:

When a report is based on two or more Java Bean data sources, it fails to be scheduled in BusinessObjects Enterprise.

New Behavior:

This problem is resolved.

[ADAPT00685088](#)

Patch ID: 39,410,098

Description:

Parameter values are cleared from the parameter prompt dialog box when the report is refreshed in Report Designer Component (RDC) XI Release 2.

New Behavior:

This problem is resolved.

CHF16**ADAPT00685931****Patch ID: 39,425,256****Description:**

Using ORDER BY SI_ID in queries did not return InfoObjects in order of SI_ID.

New Behavior:

The problem has been resolved.

ADAPT00686710**Patch ID: 39,456,052****Description:**

In InfoView, when creating a new report that is based on Oracle AS 10g Release 2, Crystal Reports Explorer generates the following error message: "500 Internal Server Error: OutputStream already retrieved."

New Behavior:

This problem is resolved.

Known Limitations:

To apply this fix, users must modify the web.xml file that is deployed for the adhoc.war file. Note that once this fix is applied, the exporting and printing features will not function.

1. Go to the following directory: \$ORACLE_APPLICATION_SERVER_INSTALL_DIR\j2ee\<OC4J Instance Name>\applications\<WAR File Deployment Name>\<WAR File Deployment Name>\WEB-INF.
Replace "ORACLE_APPLICATION_SERVER_INSTALL_DIR" with the name of the directory where the Oracle application server is installed, and replace "WAR file deployment name" with the name of the WAR file used to deploy your application.

2. To enable jspwriter, open the file web.xml with a text editor and add the following lines immediately before "</web-app>":

```
<context-param>  
  <param-name>viewer.usejspwriter</param-name>  
  <param-value>>true</param-value>  
</context-param>
```

3. Save the changes, and then restart your OC4J Instance.

ADAPT00687637**Patch ID: 39,390,853****Description:**

If a user with insufficient retrieval rights refreshes a Desktop Intelligence document, an error message appears, and the document becomes locked for each subsequent request by other users.

The error message is as follows: "OpenDocument (Error:INF)."

New Behavior:

This problem is resolved.

To solve the problem, a more informative error message appears, and documents no longer become locked when users with insufficient Retrieve rights view or refresh Desktop Intelligence documents in InfoView.

Known Limitations:

Users will still need to be assigned Retrieve rights to view or refresh Desktop Intelligence documents in InfoView.

CHF16

ADAPT00690681

Patch ID: 39,433,434

Description:

When a variable is inserted into a Web Intelligence report with a WHERE operator in the footer of a crosstab, the error "#Multivalue" appears in the report fields.

New Behavior:

This problem is resolved.

ADAPT00690905

Patch ID: 39,451,134

Description:

Data in tables is substituted with "#ERROR" when no dimension is set for a section.

This problem will happen when the following equation is used in an Efashion scheduled report:

```
=Sum( If( [SKU number] ForEach ([SKU numer];[Week])<>0 And [Week]Between([v_LW -3];[v_LW]) ;1;0))
```

The only current solution in CHF13 is to explicitly define the section dimension

```
=Sum( If( [SKU number] ForEach ([SKU numer];[Week])<>0 And [Week]Between([v_LW -3] In ([Category]);[v_LW] In ([Category])) ;1;0))
```

This problem was introduced with Customer HotFix 13.

New Behavior:

This problem is resolved.

Section dimensions are no longer required in equations.

ADAPT00692629

Patch ID: 39,414,354

Description:

After modifying universe objects, Desktop Intelligence reports based on the modified objects contain incorrect values, even after refreshing.

New Behavior:

This problem is resolved.

ADAPT00692674

Patch ID: 39,375,003

Description:

Numeric characters disappear from text fields that use manually set character spacing for reports that are exported to Microsoft Word or Rich Text Format.

The cause of the problem is that numeric characters are not properly delimited in the function that sets character spacing in the Microsoft Word and RTF export controls.

New Behavior:

This problem is resolved.

CHF16

ADAPT00692724

Patch ID: 39,329,696

Description:

The Crystal Reports Designer has potential to be exploited by an attacker to execute arbitrary code on an affected system.

This problem is due to a buffer overflow. Exploitation of this vulnerability would require that the attacker coerce the target user into opening a malicious RPT file. When opening a malicious RPT file in the Crystal Reports Designer, the Designer enters an infinite loop, and then either it terminates unexpectedly without displaying an appropriate dialog box, or it displays the following error message: "buffer overrun... you must terminate the process."

This problem also occurs in the version of Crystal Reports that is packaged with Visual Studio .NET.

New Behavior:

This problem is resolved.

Known Limitations:

Customer HotFixes and Service Packs are not designed for OEM versions of BusinessObjects software. Do not apply these updates if you are using an OEM version. To determine if you are using an OEM version, refer to the following web page: http://support.businessobjects.com/updates/warning_oem.asp.

ADAPT00694038

Patch ID: 39,406,149

Description:

On the logon page of the Java version of InfoView, the error message associated with an incorrect Central Management Server (CMS) name is displayed but not encoded.

This problem could permit malicious code to enter the system because the error message contains the user-specified CMS name.

New Behavior:

This problem is resolved.

The error message is now encoded when an unknown script is detected.

ADAPT00694683

Patch ID: 39,418,845

Description:

When a user views the security on any strategy from the Security Tab in Strategy builder the applet freezes, hence it is not properly displayed.

New Behavior:

When a user views the security on any strategy from the Security Tab in Strategy builder the applet will not freeze, hence it will be properly displayed and the fix will prevent future database corruption.

ADAPT00697921

Patch ID: 39,495,491

Description:

When the Designer SDK is used to export a universe to a subfolder, the export fails.

New Behavior:

This problem is resolved.

CHF16**ADAPT00700881****Patch ID: 39,480,074****Description:**

The Central Management Server (CMS) terminates unexpectedly after importing a BIAR file from the Import Wizard on systems whose locale is set to a language other than English.

The following error messages appear: "CMS is unstable and will shut down immediately. Reason: Database Access Failure (Event ID 33007)" and "(ERROR) Failed to register object."

The cause of the problem is that id numbers in CMS_idNumbers5 are being translated to the system's locale language. The CMS is unable to process id numbers for languages that use a decimal system that is different than the English decimal system.

New Behavior:

This problem is resolved.

To solve the problem, ids from CMS_IdNumbers5 are retrieved as plain numbers.

ADAPT00700883**Patch ID: 39,454,708****Description:**

The Export dialog box has a typographical error in the label "Export to file."

Instead of the text "Export to file," the label contains the text "Export to rile."

New Behavior:

This problem is resolved.

ADAPT00701171**Patch ID: 39,405,073****Description:**

When JOIN_BY_SQL is applied in the Universe, the data appears in the wrong columns of the Web Intelligence report, and #DATATYPE errors may appear.

New Behavior:

This problem is resolved.

ADAPT00703515**Patch ID: 39,453,620****Description:**

When a filter is set to remove blank rows on a dimension it fails to do so.

New Behavior:

This problem is resolved.

CHF16**ADAPT00705529****Patch ID: 39,454,755****Description:**

When a user who has insufficient rights to save Desktop Intelligence reports tries to save one to PDF format, the following error message appears: "80043764 Error: INF."

New Behavior:

This problem is resolved.

ADAPT00706029**Patch ID: 39,417,683****Description:**

In a Live Office document, a report part fails to refresh when it is inserted as a table.

New Behavior:

This problem is resolved.

ADAPT00709766**Patch ID: 39,456,375****Description:**

Formatting for text objects is applied only to the first line of text.

New Behavior:

This problem is resolved.

ADAPT00722108**Patch ID: 39,583,049****Description:**

When users open an instance of a large Web Intelligence report, the instance may be slow to open, or it may fail to open after the timeout period elapses.

New Behavior:

This problem is resolved.

CHF15**ADAPT00265504****Patch ID: 39,322,218****Description:**

Text objects in custom Crystal Reports SDK applications fail to display carriage returns.

New Behavior:

This problem is resolved.

CHF15**ADAPT00511424****Patch ID: 39,306,674****Description:**

Users have no means to import their set-definition files from client workstations without making system configuration changes.

New Behavior:

This problem is resolved.

ADAPT00527834**Patch ID: 39,326,329****Description:**

A universe parameter used for maintaining the alphabetical sorting for List of Values (FORCE_SORTED_LOV) fails to be applied when using Web Intelligence reports in InfoView

New Behavior:

This problem is resolved.

ADAPT00567519**Patch ID: 38,484,888****Description:**

When many Web Intelligence documents are opened at once, the following error message appears: "Could not initialize Report Engine Server (Error: INF)".

The error message is issued from the Web Intelligence Report Server.

The problem is caused by two issues: the closeDocument function fails to be called by openDocument.jsp, which causes problems with the refresh mechanism, and, in a configuration where multiple CPUs are used, the WIRReportServer cleanup thread stops working.

New Behavior:

This problem is resolved for most browsers (see the Limitations section).

To solve the problem, the functions closeDocument and CancelQueries are properly called to avoid refresh problems, and code has been added to WIRReportServer to use a try/catch block to let the cleanup thread (the release order function in Corba) work properly.

Known Limitations:

This HotFix works for most Internet Explorer versions and service packs, except for the following:
Windows 2003 SP1 Internet Explorer 6.0.3790.1830, SP1.

CHF15

ADAPT00573142

Patch ID: 38,647,015

Description:

Users may not be permitted to log on to Java InfoView with Active Directory authentication.

The following error message appears: "Account Information Not Recognized: An error occurred at the server: The Active Directory Authentication plugin could not authenticate you at this time. Please try again. If the problem persists, please contact your technical support department."

The problem is caused by the Active Directory user account, which has a different UPN than SAMAccountName. This difference causes the local SID cache on the CMS to become corrupt.

New Behavior:

This problem is resolved.

ADAPT00581631

Patch ID: 39,316,133

Description:

Users are unable to view folders in the menus "Import from Repository" and "Export to Repository" unless an administrator has explicitly granted those users view access to the root-level folder.

New Behavior:

This problem is resolved.

ADAPT00583193

Patch ID: 39,281,317

Description:

If a user sends objects to another user's Inbox, the sender can view all objects in the recipient's Inbox.

New Behavior:

This problem is resolved.

To solve the problem, users must do the following:

1. Install CHF17.
2. Log on as "administrator."
3. Right-click the root Inbox folder, and click "Rights."
4. Grant the rights "Add objects to the folder" and "View objects" to the "Everyone" group.

If these access rights were already configured on the root Inbox folder before the CHF17 is applied, users must revoke and reapply the "View Object" rights:

1. Log on as "administrator."
 2. Right-click the root Inbox folder, and click "Rights."
 3. Select the "Everyone" group, and open the "Advanced rights" page.
 4. Revoke the "View Objects" right to the Everyone group: click "(Not Specified)" and, click "Apply."
 5. Reapply the "View Objects" right: on the "View Objects" right, click "Explicitly Granted," and then click "Apply."
-

CHF15**ADAPT00585950****Patch ID: 38,627,900****Description:**

Reports that have an alert scheduled will fail to appear when users click the Alerts option in Infoview.

New Behavior:

This problem is resolved.

ADAPT00597234**Patch ID: 39,279,808****Description:**

If the parameter IsS[Prompt name] is used in the openDocument URL, an error occurs when the prompt is completed on an object with the index awareness activated.

The following error message appears: "Error: data type mismatch."

New Behavior:

This problem is resolved.

To solve the problem, a new parameter IsI[Prompt name] has been added.

Known Limitations:

When using the designer object option "Index Awareness", ensure that the index defined in the openDocument URL corresponds with the index of the targeted document.

ADAPT00597373**Patch ID: 39,243,339****Description:**

The option "Find Documents" fails to work properly when it is used to search for a document that has criteria in Hebrew, Japanese, or Greek characters.

New Behavior:

This problem is resolved.

ADAPT00597794**Patch ID: 39,279,999****Description:**

The formatting for numbers in a table are changed once a table is converted into chart.

New Behavior:

This problem is resolved.

ADAPT00597825**Patch ID: 39,262,832****Description:**

In Crystal Reports, when formatting a slice of a Pie Chart with a pattern, the formatting pattern fails to be applied to the chart.

New Behavior:

This problem is resolved.

CHF15**ADAPT00599458****Patch ID: 39,287,642****Description:**

Handles and instances of the .NET Windows Form Viewer remain in memory after the form is closed.

Calling garbage collection routines to clear the memory fails to work.

New Behavior:

This problem is resolved.

Known Limitations:

Dispose() must be called directly or indirectly on the viewer to properly free the memory. Closing the containing form will suffice. However, Dispose() must be called if the viewer is removed from the parent container.

ADAPT00599964**Patch ID: 38,690,109****Description:**

When editing a Web Intelligence report and adding a column in the Report panel, the following error appears: "Your web intelligence session has timed out. Log out and Log in again to InfoView. (Error: WIJ 77778)."

If users attempt to add a column again, a different error message is displayed: "Could not initialize Report Engine Server (Error: RWI 00226) (Error:INF)"

The cause of the problem is that WIReportServer fails when generating a core file.

New Behavior:

This problem is resolved.

This problem can also be fixed by installing CHF 1.

ADAPT00600421**Patch ID: 39,308,226****Description:**

Null dates are displayed as invalid dates when opening a Web Intelligence report in Live Office.

New Behavior:

This problem is resolved.

To solve the problem, null dates are displayed as blank values.

CHF15

ADAPT00601770

Patch ID: 39,280,030

Description:

When users change decimal separators on the Designer, Performance Management has difficulty processing certain analytics.

New Behavior:

This problem is resolved.

Known Limitations:

This is a localized fix for a European format because no generic solution is possible at this time. The known limitations for this fix are as follows:

- This fix will work only for the formats `###0,00` and `# ##0,00`.
- This fix applies only to Goal analytics.
- If a user adds a Currency sign to the format, for example `$###0,00`, the currency sign will be displayed in the tooltip. However, if a special character is used to represent the currency sign, for example "€", this fix fails work because "€" is not recognized as a character. As a result, numerical value of the character will be displayed instead. For example, "€" is displayed as "1235646.982021".

ADAPT00602065

Patch ID: 39,279,920

Description:

The Year-to-Date feature in the Interactive Metric Trend fails to display aggregated values when users mouse over the histogram.

New Behavior:

This problem is resolved.

ADAPT00602713

Patch ID: 39,283,836

Description:

On Demand reports freeze in Infoview when the "number of rows" restriction is set and special fields are used in the page header and footer.

The problem is caused when reports reach their row limit as set in the Page server.

New Behavior:

This problem is resolved.

To solve the problem, when the row limit is reached, an appropriate error message is displayed.

CHF15

ADAPT00603029

Patch ID: 39,299,819

Description:

Users are unable to update a universe with a CWM file that is sent by Data Integrator over the API interface.

This problem also happens when using a CWM file that is imported into the BusinessObjects Universe Builder application.

New Behavior:

This problem is resolved.

ADAPT00605430

Patch ID: 39,290,767

Description:

When the Central Management Server (CMS) is used in clustered environment, an error message appears when users log on to Desktop Intelligence.

The cause of the problem is that the CMS downloads extranet keys that belong to each server rather than to the cluster.

New Behavior:

This problem is resolved.

ADAPT00606026

Patch ID: 39,280,455

Description:

The function documentname() fails to return the file extension of the document.

This problem happens in InfoView but not in Desktop Intelligence.

New Behavior:

This problem is resolved.

ADAPT00606802**Patch ID: 39,281,416****Description:**

When viewing a Crystal Report using the DHTML Viewer and the Active X Print Control, users are unable to print reports because the Print Control dialog box fails to appear when users click Print.

This problem happens because Active X Print Controls for Business Objects XI Release 1 and Business Objects XI Release 2 are both installed on the same client machine.

New Behavior:

This problem is resolved.

Known Limitations:

If the Active X Print Control dialog box fails to appear on a client machine, users must force the Business Objects XI Release 1 client to download the Active X Print Control again, as follows:

1. Apply this Customer HotFix on all affected Business Objects XI Release 2 servers.
2. On all client machines, go to C:\WINDOWS\Downloaded Program Files.
3. Right-click the program files named "Crystal Reports Print Control 11.0" and "Crystal Reports Print Control 11.5," and click Remove.
4. Open Business Objects XI Release 1 InfoView, open any Crystal report, and click "Print this report."
5. If an Active X dialog box opens, offering the option to install "Crystal Reports Print Control 11.0," click "Install." If no Active X dialog box opens, go to step 8.
6. If the print dialog box opens, click "Cancel."
7. Logoff InfoView.
The issue should be resolved.
8. Close all Internet browser windows: open Task Manager, and on the Processes tab, right-click the appropriate EXE file and click "End Process."
11. Click "Start > Run". Type "regsvr32 /u "C:\Program Files\Common Files\Business Objects\3.0\crystalreportviewers11\ActiveXControls\PrintControl.dll". A prompt should appear indicating the successful removal of the PrintControl registry key.
12. Open a CMD prompt window (click Start > Run) and type "regsvr32 "C:\Program Files\Common Files\Business Objects\3.0\crystalreportviewers11\ActiveXControls\PrintControl.dll".
A prompt appears indicating the successful addition of the PrintControl registry key.
13. Repeat steps 4-7.

ADAPT00607047**Patch ID: 39,296,050****Description:**

When ranking is applied to a variable, data in a column disappears.

New Behavior:

This problem is resolved.

CHF15**ADAPT00609279****Patch ID: 39,286,829****Description:**

The LineNumber() function fails to calculate line numbers correctly when viewing a Desktop Intelligence document with the DHTML Viewer.

New Behavior:

This problem is resolved.

ADAPT00609664**Patch ID: 39,280,111****Description:**

The List of Universes fails to appear in an Interactive Trend Analytic that uses a prompt.

New Behavior:

This problem is resolved.

ADAPT00610724**Patch ID: 39,280,349****Description:**

When creating a report using a DB2 or SQLServer stored procedure, Desktop Intelligence will not return parameter values that are in Chinese.

New Behavior:

This problem is resolved.

ADAPT00611278**Patch ID: 39,279,311****Description:**

The option in InfoView to set the time zone to Greenwich Mean Time, "(GMT, DST) Greenwich Meant time : Dublin, Edinburgh, Lisbon, London", when set becomes changed to "(GMT, no DST) Casablanca, Monrovia ."

New Behavior:

This problem is resolved.

ADAPT00623424**Patch ID: 39,398,234****Description:**

On Solaris, Crystal reports exported to PDF files from InfoView do not display Chinese characters properly when the font style is Bold or Italic.

New Behavior:

This problem is resolved.

CHF15

ADAPT00623734

Patch ID: 39,280,098

Description:

When using Goal Subscription analytics, a maximum of only 24 characters of an analytic name can be displayed.

No limit is placed on the display of the Insight name.

New Behavior:

This problem is resolved.

ADAPT00623956

Patch ID: 39,306,570

Description:

When a floating point number is used in the "yes/no" condition with the "between" operator in the visual-data set build step, an error message appears.

New Behavior:

This problem is resolved.

ADAPT00624462

Patch ID: 39,235,600

Description:

Grid lines in bar chart that are set to the color grey may be displayed as solid lines, and the zero-axis lines may appear thinner than their designated size.

The problem is caused by a mismatch between the resolution of the chart and the resolution of the device displaying the chart. The problem is that charts are encapsulated as PNG images inside an EPF file. The resolution of this image can only be set using one value. That is, all clients using an EPF with a chart receive the image at a single, predefined resolution. Therefore, if the image is set to 300 dpi for printing purposes, because monitors are typically set to display at 96 dpi, the unmatched resolutions results in a loss of quality as the image is scaled (up or down) to fit the device.

New Behavior:

Because it is not possible to push the necessary attribute setting from the client to the JRC engine, to control the size of the image, the best way to adjust image resolution is to set the chart dpi setting manually by editing CRConfig.xml. The following tags are recognized under the root node of the XML file; to adjust the resolution of a chart to match a typical monitor resolution of 96 dpi, edit the tags as follows:

```
<ChartImageResolutionDPIwidth>96</ChartImageResolutionDPIwidth>  
<ChartImageResolutionDPIheight>96</ChartImageResolutionDPIheight>
```

Restart the JRC to have the values take effect.

When the key is not set manually, the following default values are used:

- The default dpi setting in Crystal Reports XI is 96 DPI (best for viewing results).
 - The default dpi setting in Crystal Reports XI Release 2 is 192 DPI (for best printing results).
-

CHF15

[ADAPT00625617](#)

Patch ID: 39,280,049

Description:

When changing which Universe a query points to, the document data information indicates that the query still points to the old Universe.

New Behavior:

This problem is resolved.

[ADAPT00626259](#)

Patch ID: 39,285,176

Description:

When publishing a report with the Java SDK, an error message appears.

New Behavior:

This problem is resolved.

[ADAPT00626290](#)

Patch ID: 39,305,877

Description:

The BEA WebLogic console displays an error message upon opening a Desktop Intelligence document when Apache 2053 and WebLogic 814 are used together.

New Behavior:

This problem is resolved.

[ADAPT00626855](#)

Patch ID: 39,303,172

Description:

When Business Objects Enterprise XI Release 2 is configured for SSL internal communications, and the -requestport switch is used to assign the port for internal communication, the -requestport switch fails to be applied.

New Behavior:

This problem is resolved.

[ADAPT00627861](#)

Patch ID: 39,280,360

Description:

Tables in a report are removed when drill filters are used in Web Intelligence.

New Behavior:

This problem is resolved.

CHF15

[ADAPT00628708](#)

Patch ID: 39,318,725

Description:

When users save a multi-tab document to Excel format, all worksheets in the Excel document are grouped and selected.

When this problem happens, users are forced to manually ungroup the worksheets.

New Behavior:

This problem is resolved.

[ADAPT00629133](#)

Patch ID: 39,280,277

Description:

When users click from tab to tab in a Dashboard, Internet Explorer terminates unexpectedly.

New Behavior:

This problem is resolved.

[ADAPT00631834](#)

Patch ID: 39,213,489

Description:

Cell values are truncated in Web Intelligence documents that are exported to Excel format.

This problem happens with Web Intelligence documents that have been migrated from BusinessObjects version 6.x to BusinessObjects Enterprise XI Release 2.

New Behavior:

This problem is resolved.

[ADAPT00632368](#)

Patch ID: 39,285,243

Description:

Alerter values are reset to zero after reports are migrated from BusinessObjects Enterprise 6.5.1 to BusinessObjects Enterprise XI Release 2.

New Behavior:

This problem is resolved.

[ADAPT00633042](#)

Patch ID: 39,292,291

Description:

When "Actual Trend Over GYR Zones Analytic" is invoked, JavaScript errors prevent the analytic rendering.

New Behavior:

This problem is resolved.

CHF15**ADAPT00633916****Patch ID: 39,289,084****Description:**

When refreshing a report which is migrated from Web Intelligence 2.7, a two-digit year prompt is converted to an incorrect four-digit year.

New Behavior:

This problem is resolved.

ADAPT00634077**Patch ID: 39,276,081****Description:**

The conditions in a Where clause are repeated unnecessarily in Desktop Intelligence report.

This problem does not happen in Web Intelligence reports.

New Behavior:

This problem is resolved

ADAPT00634428**Patch ID: 39,264,430****Description:**

When drilling continuously in a Web Intelligence document, and then changing a drilling value while a previous drilling operation is running, the following error message appears: An internal error occurred while calling the 'processDPCommands' API. (Error: WIS 30270) ."

New Behavior:

This problem is resolved.

To solve the problem, when a drill operation is running the menu to select the drill feature is disabled until the current drill operation has finished.

ADAPT00634455**Patch ID: 38,852,818****Description:**

When using a script to modify the name of multiple document instances, an error message appears: "An error occurred at the server : Failed to commit objects to server : Duplicate object name in the same folder. "

New Behavior:

This problem is resolved.

ADAPT00636219**Patch ID: 39,282,407****Description:**

When previewing or scheduling a Crystal report that is sorted on a formula field based on a Business View on a Solaris server, the Report Application Server shuts down and the previewing/scheduling operation fails.

New Behavior:

This problem is resolved.

CHF15**ADAPT00636491****Patch ID: 39,372,326****Description:**

Metadata for prompts is missing in Web Intelligence reports.

New Behavior:

This problem is resolved.

ADAPT00638941**Patch ID: 39,285,292****Description:**

When Desktop Intelligence objects that are linked to a server group are imported from one BusinessObjects Enterprise XI Release 2 environment to another, the Server Group as indicated in the option "Default Servers To Use For Processing" changes to "<Invalid Server Group>" on the destination environment.

New Behavior:

This problem is resolved.

ADAPT00639242**Patch ID: 38,912,429****Description:**

When rescheduling an instance in InfoView using the Once option, the instance remains pending until the original start time of the original instance is reached, rather than run at the time specified.

New Behavior:

This problem is resolved.

ADAPT00640592**Patch ID: 39,243,268****Description:**

When clicking the OK button to open or close the Manage Access Restrictions window in Designer, the operation takes a long time to complete.

New Behavior:

This problem is resolved.

ADAPT00643078**Patch ID: 39,370,471****Description:**

A blank window is displayed instead of the Print dialog box when printing from the DHTML viewer based off a URL.

This problem happens after MHF1 is installed.

New Behavior:

This problem is resolved.

CHF15**ADAPT00648417****Patch ID: 39,300,926****Description:**

Parameter selection in .NET InfoView has performance issues when working with a large parameter set.

New Behavior:

This problem is resolved.

To solve the problem, changes have been made to report_ScheduleBody_param.aspx to improve performance.

ADAPT00651300**Patch ID: 39,292,201****Description:**

Some of the cells of a crosstab in Desktop Intelligence reports fail to display their data.

New Behavior:

This problem is resolved.

ADAPT00654009**Patch ID: 39,281,332****Description:**

Refreshing or changing the format of a Web Intelligence XI Release 2 document causes the WIREportServer to freeze intermittently.

When the document is refreshed, the following error message appears: "An internal error has occurred while calling the 'getpages' API (error: WIS 30270)." And, when modifying the background color of the same document, this error message appears: "An internal error has occurred while calling the 'submitreport' API (error: WIS 30270)."

New Behavior:

This problem is resolved.

ADAPT00654031**Patch ID: 39,319,810****Description:**

In InfoView, the following error message may appear when users open Desktop Intelligence documents: "(Error: INF)."

New Behavior:

This problem is resolved.

The error messages now provide more information, including any access rights limitations.

ADAPT00655593**Patch ID: 39,280,331****Description:**

When creating a prompt in a Desktop Intelligence report, the List of Values is displayed only after a delay of several minutes.

New Behavior:

This problem is resolved.

CHF15

[ADAPT00656487](#)

Patch ID: 39,243,165

Description:

An "Unhandled Exception" error message appears while refreshing a Desktop Intelligence document when one of the data providers uses the "Select Query Results (ANY)" operand in its condition.

New Behavior:

This problem is resolved.

[ADAPT00656743](#)

Patch ID: 39,283,122

Description:

The formatting for a chart is lost once users drill down on a Web Intelligence report.

New Behavior:

This problem is resolved.

[ADAPT00656789](#)

Patch ID: 39,394,985

Description:

The OLAP Universes for SAP Business Warehouse (BW) fail to support all Display Attributes available for the underlying SAP BW Query and SAP BW Cubes.

New Behavior:

This problem is resolved.

[ADAPT00657052](#)

Patch ID: 39,365,902

Description:

The "New Document" button in the Java Report Panel fails to be disabled when the user right "Create Document" is explicitly denied to a user.

This problem happens when the user opens the Java Report Panel by selecting "Edit" from the Document menu when viewing a Web Intelligence document.

New Behavior:

This problem is resolved.

To solve the problem, the "New Document" button is disabled to users who have been denied the "Create Document" right.

[ADAPT00657289](#)

Patch ID: 39,279,992

Description:

Alerter is unavailable in Desktop Intelligence after the MHF1 for BusinessObjects XI Release 2 Service Pack 1 has been installed.

New Behavior:

This problem is resolved.

CHF15

ADAPT00658200

Patch ID: 39,291,279

Description:

The right-side panel of a merged dimension fails to provide users with a scroll bar when needed.

New Behavior:

This problem is resolved.

ADAPT00658317

Patch ID: 39,292,302

Description:

When saving an analytic, clicking "Save" and then clicking "Add to my Dashboards" produces an error message.

The following error message appears: "Servlet Engine Exception".

New Behavior:

This problem is resolved.

ADAPT00658424

Patch ID: 39,222,551

Description:

The WIReportServer process fails when a Web Intelligence report is refreshed on a Universe.

New Behavior:

This problem is resolved.

ADAPT00658425

Patch ID: 39,365,024

Description:

When users save a report to a personal category, the following error message appears if the report has been assigned to a corporate category: "Unable to save the document to the repository due to the following error: Sorry you do not have the right to 'Edit objects' <Name of Web Intelligence report>. Please contact your system or permissions administrator if you require this right."

The cause of the problem is that the Save As process checks the currently assigned category, and if the user does not have edit rights on the corporate category, it presents the error message.

New Behavior:

This problem is resolved.

ADAPT00658852

Patch ID: 39,276,133

Description:

When re-saving a Web Intelligence report with the same name, the file name is altered and existing scheduling for the report will fail.

New Behavior:

This problem is resolved

CHF15**ADAPT00658903****Patch ID: 39,287,673****Description:**

Logon sessions initiated by the Java SDK fail to be evenly balanced between CMSs in the cluster if the CMS command line switch "-port" is defined to use an IP address.

New Behavior:

The problem is resolved.

ADAPT00659296**Patch ID: 39,364,112****Description:**

In View mode, sections of a graph fail to be displayed in Web Intelligence reports.

New Behavior:

This problem is resolved.

ADAPT00659406**Patch ID: 39,280,102****Description:**

In the Italian version of Web Intelligence, the function PREVIOUS is not available.

New Behavior:

This problem is resolved.

ADAPT00659933**Patch ID: 39,300,724****Description:**

Crystal Reports XI Release 2 UFLs return distorted symbols for ASCII characters higher than 128 in value.

New Behavior:

This problem is resolved.

ADAPT00659943**Patch ID: 39,287,684****Description:**

Logon sessions initiated by the Java SDK will not fail over to the other CMS in the cluster when the CMS command line switch -port is defined to use an IP address.

In addition, when only one CMS is running after the failover does not occur, it may not be possible to log on to the cluster through the Java SDK.

New Behavior:

This problem is resolved.

CHF15**ADAPT00660492****Patch ID: 39,300,758****Description:**

Crystal Reports fails to display accents when WSDL Webservices is used as the datasource.

New Behavior:

This problem is resolved.

ADAPT00660533**Patch ID: 39,361,713****Description:**

Reports that use dimensions with a large number of members cannot be run successfully.

The cause of the problem is that, while loading the members from the dimension into the FIS, the SAP BW Server cancels the session because the process runs out of memory.

New Behavior:

This problem is resolved.

ADAPT00660548**Patch ID: 39,296,461****Description:**

When modifying Web Intelligence reports that contain many variables, an error message appears and the Web Intelligence Report Server terminates unexpectedly.

This problem occurs when users modify the structure of the report, for example by resizing cells.

New Behavior:

This problem is resolved.

ADAPT00661253**Patch ID: 39,061,038****Description:**

The Dynamic Cascading Prompts (DCPs) created by the System Warmer application fail to be applied when a user views a report containing List of Values that is "warmed" by the System Warmer.

The cause of the problem is that the System Warmer relies on Report Application Server (RAS) SDK calls to create the DCPs. There is an inconsistency between the versions of the RAS SDK being used by the System Warmer and those generated by InfoView and the Cache Server.

New Behavior:

This problem is resolved.

To solve the problem, the RAS SDK is updated to be consistent in both locations.

CHF15

[ADAPT00661577](#)

Patch ID: 39,279,051

Description:

When clicking the History button on a Desktop Intelligence report that has been scheduled from the CMC, the following error message appears: "java.lang.NullPointerException."

New Behavior:

This problem is resolved.

[ADAPT00663160](#)

Patch ID: 39,283,113

Description:

A "Not Implemented" error message appears when making a JDBC connection to a Postgres table that contains a vchar.

New Behavior:

This problem is resolved.

[ADAPT00664032](#)

Patch ID: 39,289,912

Description:

The Import Wizard fails to import linked universes that have LOV files with the same name.

New Behavior:

This problem is resolved.

[ADAPT00664757](#)

Patch ID: 39,363,427

Description:

When scheduled Web Intelligence reports have the "Refresh on open" option checked, users are still prompted for new values are still prompted when the reports are opened in the HTML viewer.

New Behavior:

This problem is resolved.

[ADAPT00665135](#)

Patch ID: 39,297,364

Description:

Reports created in Desktop Intelligence, using Free Hand SQL and prompts, will lose their published prompt values when viewed in .NET InfoView.

This problem does not happen when the reports are viewed in Java InfoView.

New Behavior:

This problem is resolved.

CHF15**ADAPT00665488****Patch ID: 39,326,709****Description:**

InfoView cannot display the Document Summary properly and returns JavaScript error when users open a Web Intelligence report in Interactive view mode.

New Behavior:

This problem is resolved.

ADAPT00665695**Patch ID: 39,280,282****Description:**

Users are unable to view reports when the formula "Is null" is used in a query filter.

New Behavior:

This problem is resolved.

ADAPT00666693**Patch ID: 39,281,958****Description:**

With an OLEDB connection, Desktop Intelligence reports fail to be created based on a stored procedure that creates, populates, and then drops a temporary table.

The following error message appears: "DA0005, No column or data to fetch".

New Behavior:

This problem is resolved.

ADAPT00666837**Patch ID: 39,292,259****Description:**

In a Dashboard that has multiple Web Intelligence documents, each document is opened and refreshed individually, and this action causes the Dashboard to take more time to open.

The problem is caused by unnecessary locks within the REBEAN SDK.

New Behavior:

This problem is resolved.

To solve the problem, the unnecessary locks within the REBEAN SDK have been removed to have multiple documents processed in parallel so the dashboard can open in less time.

ADAPT00668619**Patch ID: 39,285,658****Description:**

When importing document with a BIAR file, the schedule parameters are deleted.

New Behavior:

This problem is resolved.

CHF15

[ADAPT00669293](#)

Patch ID: 39,341,979

Description:

The salesforce.com driver does not support multithreading.

New Behavior:

This problem is resolved.

The crystalreports.com user guide for salesforce.com is also updated with this information.

[ADAPT00670070](#)

Patch ID: 39,276,144

Description:

Rights that have been assigned to a subgroup on a subfolder, subcategory, folder, Universe, and to any connections fail to be imported when using a BIAR file.

New Behavior:

This problem is resolved.

[ADAPT00670204](#)

Patch ID: 39,287,707

Description:

When viewing a report that uses parameters in a custom .NET C# BusinessObjects Enterprise SDK Web application over the Page server (PSReportFactory), the time it takes to view each page is the same amount as for viewing the first page.

The cause of the problem is that the Page server re-runs the report for each page viewed.

New Behavior:

The problem is resolved.

[ADAPT00671143](#)

Patch ID: 39,276,171

Description:

Users cannot export a Universe after changing its connection.

New Behavior:

This problem is resolved.

[ADAPT00671150](#)

Patch ID: 39,290,608

Description:

A BIAR file that has an empty group cannot be uploaded properly.

New Behavior:

This problem is resolved.

CHF15

[ADAPT00671903](#)

Patch ID: 39,247,439

Description:

After converting Desktop Intelligence reports to Web Intelligence documents, associations between detail objects and dimensions are lost, and a DATASYNC error occurs.

New Behavior:

This problem is resolved.

[ADAPT00672069](#)

Patch ID: 39,368,208

Description:

When a query is canceled, it remains active on the database.

The cause of the problem is that the cancel operation fails to run an SQL "end fetch" statement.

New Behavior:

This problem is resolved.

[ADAPT00676276](#)

Patch ID: 39,284,635

Description:

When viewing the latest instance of a report object, the following error message appears: "An error has occurred: Object reference not set to an instance of an object."

New Behavior:

This problem is resolved.

[ADAPT00676482](#)

Patch ID: 39,276,116

Description:

Opening reports that have been corrupted causes a memory leak in WIReporServer.

New Behavior:

This problem is resolved.

[ADAPT00679139](#)

Patch ID: 39,363,541

Description:

After a report has been migrated from BusinessObjects 5.1 to BusinessObjects XI Release 2, they may terminate unexpectedly when users edit a query in the report.

The following error message appears: "Some obsolete objects have been removed."

New Behavior:

This problem is resolved.

CHF15

ADAPT00679159**Patch ID: 39,371,170****Description:**

In Encyclopedia's Guided Analysis storylines, the hyperlinks to source and target analytics may fail to appear in storylines for the currently viewed analytic.

This problem may happen when the viewed analytic is a member of multiple storylines or a member of a single storyline which differs from the last recently viewed storyline.

New Behavior:

This problem is resolved.

ADAPT00683027**Patch ID: 39,320,133****Description:**

Web Intelligence reports that have been migrated to BusinessObjects Enterprise Release 2 display two semicolons in place of the date values.

New Behavior:

This problem is resolved.

ADAPT00684342**Patch ID: 39,292,273****Description:**

The Wordcap() function fails to properly capitalize strings.

New Behavior:

This problem is resolved.

ADAPT00686721**Patch ID: 39,300,997****Description:**

When a filter is applied to a blank row, the filter fails to work.

This problem happens when the option "Avoid row aggregation" is enabled.

New Behavior:

This problem is resolved.

CHF15

ADAPT00687800

Patch ID: 39,331,965

Description:

Users may be permitted to access documents in folders to which they do not have rights.

The cause of the problem is that the system fails to verify user profile rights before allocating a Desktop Intelligence Report Server session. Specifically, the option "Share Report Data Between Clients" fails to be checked.

New Behavior:

This problem is resolved.

To solve the problem, the option "Share Report Data Between Clients" is checked by default in the Desktop Intelligence Report Server and cache server.

This HotFix resolves this specific problem:

1) Create a user account without the right to retrieve Desktop Intelligence documents.

2) Log on to InfoView with the new user account.

2. Open the Desktop Intelligence document named "wamutst."

The error message "Error INF" appears.

2) Log off that user account.

3) Log on to InfoView with the "administrator" account, and open the document named "wamutst."

The document opens.

4) Close the document, and then re-open it within the same session (do not log off this session).

The document opens. Before installing this Customer HotFix, the document would fail to open and the error message "Error INF" would appear.

ADAPT00698154

Patch ID: 39,361,111

Description:

When the option "Share Report Data Between Clients" is activated in the Central Management Console for the Desktop Intelligence Report Server and Desktop Intelligence Cache Server, access rights to Desktop Intelligence reports are incorrectly calculated.

New Behavior:

This problem is resolved.

ADAPT00698726

Patch ID: 39,403,673

Description:

Calendar dates for Daylight Savings Time (DST) for the United States, Canada, and Bermuda fail to meet new regulations set by the United States Energy Policy Act of 2005.

New Behavior:

This problem is resolved, however users must also download and install the appropriate DST patches for their operating systems, Java Virtual Machine (JVM), and application servers. Users should contact their respective vendors for more information.

CHF15

[ADAPT00700566](#)

Patch ID: 39,397,265

Description:

On UNIX, when the "Default-Local to web server" time zone is used in InfoView, the refresh time in Web Intelligence documents shows the GMT+0.00 time instead of the server time.

New Behavior:

This problem is resolved.

Known Limitations:

For this fix to work correctly, the TZ environment variable must be set to a value found in the following directories:

Linux: /usr/share/zoneinfo

Solaris: /usr/share/lib/zoneinfo

AIX: /usr/share/lib/zoneinfo

HPUX: /etc/zoneinfo

[ADAPT00703047](#)

Patch ID: 39,374,680

Description:

Dates and times in BusinessObjects Enterprise XI Release 2 do not comply with the new changes to Daylight Saving Time, which take effect from March 11, 2007 to April 1, 2007 and October 28, 2007, to November 4, 2007.

The changes to Daylight Savings Time during this four-week period are a provision of the United States Energy Policy Act of 2005.

New Behavior:

This problem is resolved.

In Crystal Reports, this fix affects the formula function "ShiftDateTime," which is used to change date and time information from one time zone to another and includes the application of daylight saving time rules.

The ShiftDateTime function has the option to specify specific time zone rules for daylight saving time. But, if no rules are supplied, the daylight saving time rules for the United States are used by default. Crystal Reports has been updated so that the ShiftDateTime function reflects the change in daylight saving time rules for United States time zones for years starting in 2007. With this change, the default set of rules is chosen in accordance with the date-time value passed to the function. If the year portion of the date-time value is 2006 or earlier, the old rules will be used. For years starting with 2007, the new rules will be applied.

Known Limitations:

In addition to installing this HotFix, users must apply operating system and Java DST patches from their operating system and Java runtime vendors.

CHF14

[ADAPT00009197](#)

Patch ID: 39,217,171

Description:

In InfoView, when printing a report, the file repository name is used in the print queue instead of the report title name.

New Behavior:

This problem is resolved.

CHF14**ADAPT00358753****Patch ID: 39,209,676****Description:**

The Scheduled Task Description field is blank for a task in Enterprise Performance Management that uses a rule, set, or analytic.

New Behavior:

This problem is resolved.

ADAPT00386961**Patch ID: 38,416,222****Description:**

A report may change from one data provider to another if synchronization in a query happens when the query is used in a multiple-context universe.

New Behavior:

This problem is resolved.

ADAPT00403667**Patch ID: 39,209,422****Description:**

When refreshing a data provider with the function "Select Query Results (ANY)," the Desktop Intelligence document terminates unexpectedly.

New Behavior:

This problem is resolved.

ADAPT00410882**Patch ID: 39,212,398****Description:**

When modifying or moving grouped values, the application terminates unexpectedly.

The problem is caused by an error in the pure virtual function call.

New Behavior:

This problem is resolved.

ADAPT00451672**Patch ID: 39,209,943****Description:**

Description and Keywords in the Document Summary fail to be displayed after saving and reopening the document.

New Behavior:

This problem is resolved.

CHF14**ADAPT00516194****Patch ID: 39,209,539**Description:

Sub-queries that use the Except operator do not work.

New Behavior:

This problem is resolved.

ADAPT00517629**Patch ID: 39,217,271**Description:

Web Intelligence documents cannot be scheduled when saved to Excel or PDF format.

New Behavior:

This problem is resolved.

ADAPT00523636**Patch ID: 38,972,752**Description:

Right-side columns fail to be displayed on the Java Report Panel when Page Orientation for a report is set to Landscape.

This problem happens with reports that contain many columns.

New Behavior:

This problem is resolved.

To solve the problem, the proper scale is used to display all the columns on the page.

ADAPT00534977**Patch ID: 39,222,835**Description:

When stopping the Desktop Intelligence Report Server using the stopservers script, the Desktop Intelligence Report Server creates a core dump.

New Behavior:

This problem is resolved.

ADAPT00557091**Patch ID: 38,358,568**Description:

If a report contains no command tables, but it reports from a command table, an error message appears when the report is refreshed.

The error message says "Java.Lang.UnsupportedOperationException."

New Behavior:

This problem is resolved.

CHF14

ADAPT00568797

Patch ID: 39,050,707

Description:

When using Live Office, charts inserted into Microsoft PowerPoint are blurry.

New Behavior:

This problem is resolved.

ADAPT00575157

Patch ID: 38,536,602

Description:

Java Enterprise SDK - When using the method IReport.refreshProperties(), a temporary file is left in the %TEMP%/tmpreport folder.

New Behavior:

This problem is resolved.

The temporary file is deleted and a call is made to IReport.refreshProperties() to remove all items from the %TEMP%/tmpreport folder.

ADAPT00576483

Patch ID: 39,216,665

Description:

In InfoView, with Performance Management installed, user sessions fail to be released immediately when the Log Off button is clicked.

New Behavior:

This problem is resolved.

ADAPT00576567

Patch ID: 39,221,264

Description:

Administrators have no means to prevent users of the Universe Designer from creating new database connections.

New Behavior:

This problem is resolved.

To solve the problem, a rights control has been added which by default denies rights to all users from creating a connection to a database.

ADAPT00576697

Patch ID: 39,218,371

Description:

After migrating a Desktop Intelligence version 5.1.9 document to BusinessObjects Enterprise Release 2, the #MULTIVALUE error appears in the document.

New Behavior:

This problem is resolved.

ADAPT00583709

Patch ID: 38,651,040

Description:

When configuring Trusted Authentication, when the trusted authentication password is used as the shared secret, a potential security risk is introduced.

The cause of the problem is that, because Java 2 security is not enabled on WebSphere, all server files are exposed including the TrustedPrincipal.conf which contains the trusted authentication password.

New Behavior:

This problem is resolved.

To enable the new trusted authentication function, do the following:

1. In the WEB-INF\web.xml file, take the following steps:

a) Disable Siteminder single sign on:

```
<context-param>
  <param-name>siteminder.enabled</param-name>
  <param-value>>false</param-value>
</context-param>
```

b) Set the Central Management Server (CMS) hostname:

```
<context-param>
  <param-name>cms.default</param-name>
  <param-value>cmshostname:port</param-value>
</context-param>
```

c) Enable single sign on:

```
<context-param>
  <param-name>sso.enabled</param-name>
  <param-value>>true</param-value>
</context-param>
```

d) Make the following configurations to retrieve the user ID for Trusted authentication:

- Set the IIS-added header to "IIS_HEADER".
- Set the HTTP header to "HTTP_HEADER".
- Set the URL query string to "QUERY_STRING".
- Set the cookie to "COOKIE".
- Set the web session to "WEB_SESSION".
- Set the user principal to "USER_PRINCIPAL".

e) Disable trusted authentication:

```
<context-param>
  <param-name>trusted.auth.user.retrieval</param-name>
  <param-value>WEB_SESSION</param-value>
</context-param>
```

f) Set the Header/URL parameter/Cookie/Session variable name to retrieve a user name: (This does not have to be done for IIS_HEADER or USER_PRINCIPAL.)

```
<context-param>
  <param-name>trusted.auth.user.param</param-name>
  <param-value>sm_user</param-value>
</context-param>
```

g) Set the session variable name to retrieve the shared secret. Leave it empty if the shared secret is not passed from web session:

```
<context-param>
```

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```
<param-name>trusted.auth.shared.secret</param-name>
<param-value>secret</param-value>
</context-param>
```

h) Set the exit URL to the URL you want users to see when they log off from InfoView:

```
<context-param>
  <param-name>url.exit</param-name>
  <param-value>../../exit.htm</param-value>
</context-param>
```

2. Log on to the Central Management Console, and open the Authentication window.

3. On the Enterprise page, select the "Trusted Authentication is enabled" option, type the Shared secret, and then click the Update button.

3. Create a JSP file to retrieve the user ID.

For example, if you are using WEB_SESSION to retrieve the user ID, create a JSP file that contains the following:

```
String strURL = "logon.object";
request.getSession().setAttribute("sm_user", "administrator"); // "administrator" is a user ID
request.getSession().setAttribute("secret", "12345678"); // "12345678" is the shared secret
RequestDispatcher dispatcher = request.getRequestDispatcher(strURL);
dispatcher.forward(request, response);
```

4. Name the file "trust.jsp", and store it in the following directory: desktoplaunch\InfoView\logon.

5. If the shared secret is not transferred over a web session, create a file named TrustedPrincipal.conf, specify the file (for example "SharedSecret=12345678"), and store it in the following directory: plugins\auth\secEnterprise.

6. To test the JSP file, run it from the following URL, substituting "BOESERVER" with the name of your BOE server:

http://BOESERVER:port/businessobjects/enterprise115/desktoplaunch/InfoView/logon/trust.jsp.

The JSP file should log you onto InfoView.

ADAPT00586441

Patch ID: 39,224,632

Description:

Date and time formats fail to follow the formats that are assigned by the Locale.

New Behavior:

This problem is resolved.

CHF14

ADAPT00586929

Patch ID: 38,542,300

Description:

When using Datapoint navigation with the parameter \$CURRENT_DATE\$, an error message appears when users open the report to add values to its prompts.

The error message is as follows: "Internal error occurred: The query cannot run because the prompt contains an invalid date. (Error: WIS 10706)."

New Behavior:

This problem is resolved.

Known Limitations:

NOTE:-

The format of the \$CURRENT_DATE\$, which must be used with different locale settings, must be as following:

- 1.For date format M/d/yyyy e.g. English (US)
\$CURRENT_DATE(m/d/y)\$
- 2.For date format dd/MM/yyyy e.g. English (UK)
\$CURRENT_DATE(d/m/y)\$
- 3.For date format yyyy-MM-dd e.g. French (Canada)
\$CURRENT_DATE(y-m-d)\$

ADAPT00590750

Patch ID: 39,214,439

Description:

While using the formula sInstance=Param in OpenDocument, the following error message appears: "Internal error: the value of parameter id is invalid."

New Behavior:

This problem is resolved

ADAPT00592712

Patch ID: 39,016,064

Description:

After importing and exporting WID reports, the reports become corrupted, and attempts to refresh them fail and cause an error message to appear.

New Behavior:

This problem is resolved.

CHF14**ADAPT00592814****Patch ID: 39,221,442****Description:**

When an authorized user creates an LDAP user account, the following error message appears: "Item OldPassword was not found in the collection."

This problem does not happen when the authorized user signs onto the system with the Administrator account.

New Behavior:

This problem is resolved.

ADAPT00594267**Patch ID: 39,209,771****Description:**

Restricted dimension metrics can't be hidden in Dashboard Manager.

New Behavior:

This problem is resolved.

ADAPT00594392**Patch ID: 39,216,472****Description:**

In a Web Intelligence document, settings made to the page layout orientation fail to be applied when the report is exported to Excel format.

New Behavior:

This problem is resolved.

ADAPT00595354**Patch ID: 39,220,923****Description:**

Desktop Intelligence freezes when the autofit feature is applied to the cell of a large table when the report is in layout mode.

New Behavior:

This problem is resolved.

ADAPT00595839**Patch ID: 39,209,237****Description:**

The date format, such as dd/mm/yyyy, set for an operating system fails to be applied to dates in a List of Values.

New Behavior:

This problem is resolved.

The date format in a report, including its List of Values, depends on the Locale in use, not the operating system. Documents that use different Locales can use different date formats regardless of the operating system in use.

Known Limitations:

None.

CHF14**ADAPT00597081****Patch ID: 39,221,891****Description:**

Data in a subreport is deleted when a report that is based on a Business View with row-level security in the DF is opened by a user who did not create the report.

New Behavior:

This problem is resolved.

ADAPT00597178**Patch ID: 39,211,515****Description:**

When an SQL server ODBC connection is used, users are unable to create a Desktop Intelligence report that is based on a stored procedure that creates, populates, and then drops a temporary table.

New Behavior:

This problem is resolved.

Known Limitations:

If users want to execute a stored procedure that creates, populates, and then drops a temporary table in Free-Hand mode, they can modify the odbc.sbo file:

1. In a text editor, open the odbc.sbo file, which is in the following directory: <BOEINSTALLFOLDER>\BusinessObjects Enterprise 11.5\win32_x86\dataAccess\connectionServer\odbc.sbo.
 2. In the sections "MS SQL Server 7.x", "MS SQL Server 2000" and "MS SQL Server 2005", locate the following line:
<Parameter Name="Force SQLExecute">Procedures</Parameter>
 3. Replace the line with the following:
<Parameter Name="Force SQLExecute">Always</Parameter>
-

ADAPT00598924**Patch ID: 39,208,723****Description:**

Documents with alerters fail to be imported properly to Desktop Intelligence.

New Behavior:

This problem is resolved.

ADAPT00599714**Patch ID: 39,209,559****Description:**

When a user starts Designer and opens a Universe to check the list of derived tables, Designer may terminate unexpectedly.

New Behavior:

The problem has been fixed.

CHF14**ADAPT00600100****Patch ID: 39,212,337****Description:**

The Drill menu may fail to function in a Web Intelligence report.

New Behavior:

This problem is resolved.

ADAPT00600481**Patch ID: 39,222,928****Description:**

When a user deletes several saved views within a session in .NET InfoView, some of the views fail to be deleted.

The cause of the problem is that the Web Component Server logon token becomes doubly escaped after a second deletion request, which causes the request to be rejected by the Web Component Adapter.

New Behavior:

This problem is resolved.

ADAPT00600497**Patch ID: 39,209,471****Description:**

The default Goal Name in the Strategy Map includes the Slice Name.

New Behavior:

This problem is resolved.

ADAPT00600807**Patch ID: 39,222,996****Description:**

After exporting or printing a report from the DHTML viewer, when clicking a hyperlink to openDocument.jsp and opening a new report in a new window, the background viewer window refreshes and the Export or Print dialog box reappears.

In addition, if the hyperlink is embedded in an image, the image disappears after the viewer page is refreshed.

New Behavior:

This problem is resolved.

To solve the problem with hyperlinks to images, tags are added to the DHTML viewer to encourage image caching.

ADAPT00601851**Patch ID: 39,212,788****Description:**

When scheduling a Desktop Intelligence report with prompts in InfoView, the database is unnecessarily sent a SQL statement for the entire report when users click the Apply Prompt button.

New Behavior:

The problem is resolved.

CHF14

ADAPT00602362

Patch ID: 38,792,609

Description:

On Windows 2003 SP1, after installing the Crystal Enterprise Service Pack 4 (SP4) and logging on to ePortfolio or the CMC, using any Active Directory user, every 2 seconds the following Events are written to the Security Event log: 538, 540; 576.

New Behavior:

This problem is resolved.

To solve the problem, the Active Directory login is checked only every 15 minutes.

ADAPT00603100

Patch ID: 39,214,557

Description:

Universe Builder 11.5 fails to import Business Names or Descriptions.

New Behavior:

This problem is resolved.

ADAPT00603960

Patch ID: 39,214,430

Description:

When viewing latest instance of a crystal report object, the following error message may appear: "An error has occurred: Object reference not set to an instance of an object."

New Behavior:

This problem is resolved.

CHF14

ADAPT00605690

Patch ID: 38,977,350

Description:

The ConnectInit function, which lets parameters be set during connection initialization, has limited usefulness because it does not apply to all data sources.

For example, if it were possible to apply the ConnectInit function to an Oracle data source, an Oracle connection could be opened with a security context that uses the CLIENT_IDENTIFIER session variable to filter the data returned to the user. ConnectINIT could set this variable.

Other databases are requesting that type of security and parameter setting at connection initialization. For example, Informix queries prioritization, Oracle queries optimizer tuning, and Teradata queries auditing.

New Behavior:

This problem is resolved.

To solve the problem, the ConnectInit function applies to all data sources. This fix has been created for Web Intelligence and Desktop Intelligence applications, working with thin client documents that are based on Business Objects universes.

Known Limitations:

If many instruction statements need to be set through the ConnectINIT function, it is recommended to do the following:

1. Ensure that the configuration section of the PRM file for your database is set as follows:
<Parameter Name="REMOVE_SEMICOLONS">N</Parameter>
2. When designing a Universe in the Desktop Intelligence Designer, avoid setting instructions into the ConnectINIT parameter in its current Universe connection to avoid potentially interfering with catalog information.

ADAPT00606091

Patch ID: 39,213,051

Description:

When users customize analytic in a viewer, unless users re-select the document that is associated with the analytic, an error message appears.

The cause of the problem is that the reference to the document becomes lost.

New Behavior:

This problem is resolved

ADAPT00606766

Patch ID: 39,238,599

Description:

When users log on in offline mode, after the "offline" parameter has been set to True in a Desktop Intelligence SDK application, an error message appears : "Runtime error '306'."

New Behavior:

This problem is resolved.

CHF14**ADAPT00607246****Patch ID: 38,677,849****Description:**

The option "Create a New Analytic" in Enterprise Performance Manager, when disabled for a certain users and groups, continues to allow users to create new analytics.

New Behavior:

This problem is resolved.

ADAPT00607580**Patch ID: 38,912,657****Description:**

In Java or .NET InfoView, when drilling on a chart in a Web Intelligence report in Edit mode, the report fails to display sublevel information.

In View mode, the drilling feature works properly.

New Behavior:

This problem is resolved.

ADAPT00607607**Patch ID: 39,209,429****Description:**

When the Norwegian Locale is used, Web Intelligence documents fail to be formatted properly.

New Behavior:

This problem is resolved.

ADAPT00607686**Patch ID: 39,221,466****Description:**

When using Java InfoView XI Release 2 to open the Encyclopedia, if users edit the Encyclopedia data by clicking the "Guided Analysis" button, the following error message appears: "Internal error: java.lang.NullPointerException."

This problem happens when a "Storyline Name" is added, changed, or updated, and then users click the "New" button.

New Behavior:

This problem is resolved.

ADAPT00608852**Patch ID: 39,012,156****Description:**

When using a date object, which is defined as the PrimaryKey in Designer for a date condition in a Web Intelligence report, the following error message appears: "DB error: [IBM][CLI Driver][DB2/6000] SQL0104N An unexpected token was found SQLSTATE=42601."

New Behavior:

This problem is resolved.

CHF14

ADAPT00609280

Patch ID: 39,212,047

Description:

Dimension values still show in the analytic when the "Dimension Value" checkbox is cleared.

New Behavior:

This problem is resolved.

ADAPT00610023

Patch ID: 39,213,710

Description:

Desktop Intelligence freezes when the View Data button is clicked.

New Behavior:

This problem is resolved.

ADAPT00610836

Patch ID: 39,224,776

Description:

Changes to a WID file header are not saved.

New Behavior:

This problem is resolved.

ADAPT00610927

Patch ID: 39,227,194

Description:

When viewing a goal-based analytic with dimensions, the dimension navigator extends beyond the length of the analytic.

This problem can pose difficulties on machines that use a lower resolution because the dimension navigator may become truncated.

New Behavior:

This problem is resolved.

To solve the problem, the dimension navigator is refitted to be the same size as the analytic when the navigator is not hidden.

ADAPT00610966

Patch ID: 39,043,744

Description:

Requests sent to the function `getSystemInfoProperties()` in InfoView causes the thread count in Weblogic to increase when the call follows a long query.

The cause of the problem is that the threads become blocked on a locked mutex. The block is caused by a cache flush and reload, which blocks access to system information (contained in the cache) during the information fetch and reload cycle.

New Behavior:

This problem is resolved.

To solve the problem, the lockout time has been reduced by ensuring the lock happens only while the cache is updated, not when the data is fetched.

CHF14**ADAPT00611168****Patch ID: 39,214,151****Description:**

In the .NET Central Management Console, when the option "Desktop Intelligence Report Interaction" is set to Denied, the "Modify" link in Desktop Intelligence documents still appears when it should be hidden.

New Behavior:

This problem is resolved.

ADAPT00623591**Patch ID: 39,209,513****Description:**

While saving a Web Intelligence document to PDF format, text in the document fails to wrap properly.

New Behavior:

This problem is resolved.

ADAPT00623876**Patch ID: 39,225,607****Description:**

The Salesforce driver may experience poor performance when filtering against large data sets.

New Behavior:

This problem is resolved.

ADAPT00624558**Patch ID: 39,223,095****Description:**

If a user selects a default slice for another user account, the default slice value fails to be the default slice for Performance Manager analytics.

New Behavior:

This problem is resolved.

ADAPT00625516**Patch ID: 39,218,382****Description:**

When the Everyone group is given full rights to a Universe, and a user then creates a query in Web Intelligence, the list of available Universes that is returned is blank.

This problem appears to happen when the Everyone group was previously explicitly denied access to a folder in the Universe.

New Behavior:

This problem is resolved.

CHF14**ADAPT00625777****Patch ID: 39,224,942****Description:**

Exporting a Universe with a personal List of Values fails.

New Behavior:

This problem is resolved.

ADAPT00626321**Patch ID: 39,003,080****Description:**

The PeopleSoft Integration Kit installation does not install all necessary files, including DLL files, at the location specified.

New Behavior:

This problem is resolved.

ADAPT00626334**Patch ID: 39,222,894****Description:**

When a Web Intelligence report is opened from the Inbox in InfoView, an error message appears.

The cause of the problem is a vulnerability found in the cross-site scripting involved.

New Behavior:

This problem is resolved.

ADAPT00626863**Patch ID: 39,222,281****Description:**

A report that is exported with the "Excel Data Only" option enabled will display incorrect data for several "On Demand" formulas.

New Behavior:

This problem is resolved.

ADAPT00627112**Patch ID: 39,225,613****Description:**

Salesforce.com takes a long time to respond to queries.

New Behavior:

This problem is resolved.

To solve the problem, an upgrade to the version 7.0 Salesforce.com API allows for a performance gain when a query is made to Salesforce.com.

CHF14**ADAPT00627219****Patch ID: 39,210,037****Description:**

When the Locale is set to French in Web Intelligence, the WHERE operator fails to be translated to French.

New Behavior:

This problem is resolved.

ADAPT00627538**Patch ID: 38,954,456****Description:**

Business Views and List of Values cannot be imported from BIAR files using a command line.

New Behavior:

This problem is resolved.

ADAPT00627558**Patch ID: 39,222,673****Description:**

In InfoView, when creating a custom List of Values with multiple columns, the final column cannot be resized to fit data that is wider than the default width of the column.

New Behavior:

This issue is resolved.

ADAPT00628127**Patch ID: 39,226,689****Description:**

When users add an Encyclopedia Glossary Term in InfoView for a PDF, DOC, or XLS document, and then add the same glossary terms to a report, an error message appears.

In Java InfoView, a 400-type error message appears; in .NET InfoView, the error message that appears is as follows: "The requested page could not be found."

New Behavior:

This problem is resolved.

ADAPT00628982**Patch ID: 39,209,952****Description:**

In the CMC, when users move two objects that use the same name but are in different formats (for example, Desktop Intelligence format and Web Intelligence format), the name of the Web Intelligence report is changed; the following is appended to the original name of the report: (2).

New Behavior:

This problem is resolved.

CHF14

[ADAPT00628990](#)

Patch ID: 39,222,872

Description:

The Web Intelligence Server freezes when displaying reports that have a storage limit of 2GB set on rowsets.

This problem happens with reports that have been migrated from BusinessObjects in 2-tier mode 6.1.

New Behavior:

This problem is resolved.

[ADAPT00629318](#)

Patch ID: 39,214,425

Description:

When users close a browser that is displaying a Web Intelligence report, the connection to Web Intelligence fails to be released.

New Behavior:

This problem is resolved.

[ADAPT00629375](#)

Patch ID: 39,209,765

Description:

Updates to analytics are not distributed to other Enterprise Performance Manager cluster members.

New Behavior:

This problem is resolved.

[ADAPT00629536](#)

Patch ID: 39,212,848

Description:

When saving a Desktop Intelligence document to Excel format, the following error message appears: "Name conflict with existing object."

This frequency of this varies with each type of operating system used.

New Behavior:

This problem is resolved.

[ADAPT00629686](#)

Patch ID: 39,218,586

Description:

When a release token is called, the token remains active and valid for up to a minute.

New Behavior:

This problem is resolved.

When the release token is called, it is invalidated immediately.

CHF14

[ADAPT00630799](#)

Patch ID: 39,219,021

Description:

When importing users and groups from one BusinessObjects Release 2 environment to another, the Import Wizard deletes all user accounts from the destination environment.

New Behavior:

This problem is resolved.

[ADAPT00630875](#)

Patch ID: 39,054,508

Description:

When opening Desktop Intelligence from InfoView by clicking the options "Modify" or "New Desktop Intelligence," Desktop Intelligence fails to open, and the following error message appears: "Invocation failed due to an HTTP error : HTTP 401 :".

The problem is caused by a failure to retrieve and forward the Siteminder session information by the Desktop Intelligence client when Desktop Intelligence is opened.

New Behavior:

This problem is resolved.

To solve the problem, the Siteminder session information is retrieved and sent when the Desktop Intelligence client is opened.

Known Limitations:

To enable this fix, this Customer Hot Fix must be installed on every machine that runs the Desktop Intelligence client.

[ADAPT00631104](#)

Patch ID: 39,195,517

Description:

A Desktop Intelligence document that uses multiple report files that are in TXT or RTF format will appear blank when scheduled.

New Behavior:

This problem is resolved.

Known Limitations:

When scheduling in RTF format, the document will continue to be blank when the Desktop Intelligence document uses multiple report files.

[ADAPT00631375](#)

Patch ID: 39,225,893

Description:

When creating a Web Intelligence report in InfoView, a #SYNTAX error appears when using a simple formula that contains an "If" statement.

New Behavior:

This problem is resolved.

CHF14

ADAPT00631731**Patch ID: 39,213,797**Description:

The Edit Goals dialog box takes a long time to add a combo box to the Select Goal field when a combo box is needed.

New Behavior:

This problem is resolved.

ADAPT00631773**Patch ID: 39,213,384**Description:

Cell values are deleted from Web Intelligence documents that are exported to Excel format.

This problem happens with Web Intelligence documents that have been migrated from BusinessObjects version 6.x to BusinessObjects Enterprise XI Release 2.

New Behavior:

This problem is resolved.

ADAPT00631834**Patch ID: 39,213,489**Description:

Cell values are truncated in Web Intelligence documents that are exported to Excel format.

This problem happens with Web Intelligence documents that have been migrated from BusinessObjects version 6.x to BusinessObjects Enterprise XI Release 2.

New Behavior:

This problem is resolved.

ADAPT00632123**Patch ID: 39,223,832**Description:

Salesforce.com professional edition users cannot access Salesforce.com through the Crystal Reports salesforce.com driver.

New Behavior:

This problem is resolved.

For more information, see the following white paper:

http://support.businessobjects.com/communityCS/TechnicalPapers/crystal_reports_report_pack_for_salesforce_best_practices_guide.pdf.asp

For more information, see also the following release notes:

http://support.businessobjects.com/communityCS/TechnicalPapers/crystal_reports_report_pack_for_salesforce_guide_2.pdf.asp
p

CHF14

ADAPT00632210

Patch ID: 39,208,697

Description:

When Hebrew characters are used in a header that originated from a template, the Hebrew characters fail to be rendered properly when the template is applied to a report.

New Behavior:

This problem is resolved.

Hebrew characters are rendered correctly and follow the formatting style of the template.

Known Limitations:

To enable this fix, the template must be regenerated.

ADAPT00632755

Patch ID: 39,223,064

Description:

When inserting a measure into a crosstab, a #Multivalue error appears in place of the calculated values.

New Behavior:

This problem is resolved.

ADAPT00632848

Patch ID: 39,208,732

Description:

The size of the SKU Description column in the List of Values dialog box is too narrow to display the full text of an SKU Description.

New Behavior:

This problem is resolved.

The width of the SKU Description column has been increased.

ADAPT00634441

Patch ID: 39,222,849

Description:

When users click on a Universe to create a Web Intelligence report, and the Universe has row-level security (two dimensions of security), and the user belongs to two groups that have access to each dimension, an error message appears.

New Behavior:

This problem is resolved.

The row-level restrictions will be indicated by the resulting record set in the report.

CHF14

[ADAPT00634999](#)

Patch ID: 39,218,616

Description:

When reporting data changes, the Navigation Pane fails to display new information when a Desktop Intelligence report is refreshed in JAVA InfoView.

New Behavior:

This problem is resolved.

[ADAPT00635857](#)

Patch ID: 39,208,685

Description:

Desktop Intelligence reports are slow when handling complex Universes even before the reports are refreshed against a database.

New Behavior:

This problem is resolved.

[ADAPT00636106](#)

Patch ID: 39,217,867

Description:

When a user imports reports from Crystal Enterprise 9 to BusinessObjects XI Release 2 using the Import Wizard, if the user logs onto .NET InfoView or Java Infoview and expands the static parameters on an imported Crystal Enterprise 9 report, the following error message appears: "The database logon information for this report is either incomplete or incorrect."

New Behavior:

This problem is resolved.

[ADAPT00636442](#)

Patch ID: 39,225,956

Description:

Options for the Drill feature fail to work properly after cells have been merged.

New Behavior:

This problem is resolved.

[ADAPT00636524](#)

Patch ID: 39,222,945

Description:

The incorrect number of members or incorrect order of members is displayed when Crystal Analysis version 10 reports with reordered members are opened using OLAP Intelligence XI Release 2.

The cause of the problem is that the calculations fail to be added in the proper order because the calculations fail to be added to Multi Dimensional Expressions according to their order in the XML file. In addition, some members fail to appear at all because they are saved in the XML file in such a way that white space is generated around the member names and thus cannot be matched using string comparison methods.

New Behavior:

This problem is resolved.

CHF14

[ADAPT00637388](#)

Patch ID: 38,958,313

Description:

When viewing a report, the report viewer displays an error message that states the user's logon credentials failed.

The cause of the problem is that the correct user credentials fails to be passed to the viewer.

New Behavior:

This problem is resolved.

[ADAPT00639247](#)

Patch ID: 39,211,669

Description:

Text objects in the Java Reporting Component that are formatted as fully justified appear left-justified when exported to PDF format.

New Behavior:

This problem is resolved.

[ADAPT00639738](#)

Patch ID: 39,214,712

Description:

Users are unable to create metric universes on top of a Data Foundation data model.

New Behavior:

This problem is resolved.

[ADAPT00639896](#)

Patch ID: 39,208,740

Description:

Values in the List Of Values column headers are inconsistent with the values selected by users.

New Behavior:

This problem is resolved.

[ADAPT00640327](#)

Patch ID: 39,001,400

Description:

The text formatting options "Wrap text" and "Autofit" cannot be used together in Web Intelligence.

New Behavior:

This problem is resolved.

CHF14

ADAPT00640336

Patch ID: 39,001,445

Description:

The text formatting options "Wrap text" and "Autofit" cannot be used together in the Java Report Panel.

New Behavior:

This problem is resolved.

ADAPT00640341

Patch ID: 39,001,502

Description:

The text formatting options "Wrap text" and "Autofit" cannot be used together in the Interactive Editing mode.

New Behavior:

This problem is resolved.

ADAPT00640977

Patch ID: 38,995,750

Description:

When blank rows and columns are suppressed on an empty OLAP grid, Crystal Reports terminates unexpectedly after the data is refreshed.

New Behavior:

This problem is resolved.

ADAPT00642704

Patch ID: 39,219,110

Description:

When a List of Value is disassociated from an object in Designer, the List of Values is still retrieved and displayed when a Desktop Intelligence report is refreshed in InfoView.

New Behavior:

This problem is resolved.

To solve the problem, Designer has an option called "Associate a List of Values," which users can select or clear for an object.

ADAPT00642919

Patch ID: 39,209,531

Description:

The performance of Web Intelligence is reduced when, instead of using cached copies of blob.xml files, blob.xml files are recreated at each interaction with a report.

New Behavior:

This problem is resolved.

CHF14**ADAPT00643055****Patch ID: 39,221,354****Description:**

Users are unable to select a value in a prompt when many descriptions are associated to the same ID number.

New Behavior:

This problem is resolved.

ADAPT00643131**Patch ID: 39,214,485****Description:**

When importing a BIAR file using the Import Wizard, if the user clicks the Back button to select the same BIAR file saved in a different location, the "Users and Groups" page fails to display the complete list of users and groups that can be imported.

New Behavior:

This problem is resolved.

ADAPT00643241**Patch ID: 39,217,088****Description:**

When passing valid parameter members directly to OLAP Intelligence in InfoView using the URL method in openDocument, the Member Selector feature points to the default member instead of the valid parameter member that was passed.

New Behavior:

The issue is resolved .

Known Limitations:

Users must fully encode the parameter member where valid encoding originates from the Java URLEncoder method.

ADAPT00643678**Patch ID: 39,214,717****Description:**

The Import Wizard terminates unexpectedly while importing corporate WQY documents from a repository.

New Behavior:

This problem is resolved.

ADAPT00644345**Patch ID: 39,222,954****Description:**

The incorrect number of members or incorrect order of members is displayed when Crystal Analysis version 10 reports with reordered members are opened using OLAP Intelligence XI Release 2.

The cause of the problem is that the calculations fail to be added in the proper order because the calculations fail to be added to Multi Dimensional Expressions according to their order in the XML file. In addition, some members fail to appear at all because they are saved in the XML file in such a way that white space is generated around the member names and thus cannot be matched using string comparison methods.

New Behavior:

This problem is resolved.

CHF14

[ADAPT00645556](#)

Patch ID: 39,209,961

Description:

A metric cannot be refreshed when a database object begins with use of a "FROM_" parameter, such as FROM_REVENUE.

This problem is not found in Web intelligence or when the object begins with use of a "TO_" parameter.

New Behavior:

This problem is resolved.

[ADAPT00646550](#)

Patch ID: 39,209,199

Description:

Applications created with the BusinessObjects Reporter SDK may display an error message when the function Application.Quit is called to close the application.

New Behavior:

This problem is resolved.

[ADAPT00647469](#)

Patch ID: 39,222,440

Description:

When refreshing a Desktop Intelligence report with multiple prompts in InfoView, the values presented may be identical for each prompt.

New Behavior:

This problem is resolved.

[ADAPT00649171](#)

Patch ID: 39,209,222

Description:

The performance of Web Intelligence is reduced when WIReportServer does an unnecessary search of the database to refresh of a List of Values.

New Behavior:

This problem is resolved.

[ADAPT00649299](#)

Patch ID: 39,213,728

Description:

The List of Values dialog box cannot be opened after users create a filter in a Web Intelligence document while editing a report in the Java Report panel.

New Behavior:

This problem is resolved.

CHF14

ADAPT00649488

Patch ID: 38,945,163

Description:

Excel Add-in based files are slow to open.

The cause of the problem is an extra and unnecessary getRange call.

New Behavior:

This problem is resolved.

ADAPT00650345

Patch ID: 39,241,453

Description:

The Netezza server cannot be activated.

The cause of the problem is that the Registry entry for the Netezza Server does not have the value "Netezza Server."

New Behavior:

This problem is resolved.

An new Registry entry has been added under [HKEY_LOCAL_MACHINE\SOFTWARE\Business Objects\Suite 11.5\default\Shared\ConnectionServer\Network Layers\ODBC\SQL List]

The entry is as follows: "Netezza Server"="Netezza Server".

ADAPT00650551

Patch ID: 39,221,831

Description:

When closing services for BusinessObjects Enterprise Release 2, the cache for the List of Values is deleted.

New Behavior:

This problem is resolved.

Note that the following changes that have been made:

- The folder named "storage," which once contained the cache for the List of Values, has been moved to the CMS folder.
- The location of the "storage" folder can be changed with a Web Intelligence service launch argument. For example:
storageRoot \\tchita.product.businessobjects.com\share\NewStorage
Substitute the word "NewStorage" with the name of the folder where you would like the cache to be stored.

Note: To use the network-shared (NetBios) folder, run the Web Intelligence service as a valid NT domain user.

ADAPT00651123

Patch ID: 39,214,408

Description:

After Customer Hot Fix 1 has been installed, Desktop Intelligence documents cannot be exported successfully.

New Behavior:

This problem is resolved.

CHF14**ADAPT00651819****Patch ID: 38,932,081****Description:**

When saving a Crystal report with a dynamic parameter to an Enterprise folder the following error appears and the save action fails: "Failed to read data from report file. C:\...report.rpt. Reason: failed to read parameter object."

This problem has been identified with installation of the August 2006 HotFix.

New Behavior:

This problem is resolved.

ADAPT00652224**Patch ID: 39,219,333****Description:**

The field for the "Where Clause Definition" in the Designer, which is used when editing row-level restrictions, cannot accept more than 250 characters.

New Behavior:

This problem is resolved.

ADAPT00652675**Patch ID: 39,222,959****Description:**

Saving an existing file in the Excel Add-In for Crystal Analysis 10 or OLAP Intelligence XI or OLAP Intelligence XI Release 2 is slow.

The problem is caused by superfluous checks in the routines that verify the display of cell values.

New Behavior:

This problem is resolved.

ADAPT00655091**Patch ID: 39,209,533****Description:**

When viewing a report in InfoView, where the report is passing parameter values to its subreport using linking and feeding values to the stored procedure parameters, after entering the required parameter values the following error message appears: "Missing prompting unit."

New Behavior:

This problem is resolved.

ADAPT00655810**Patch ID: 39,209,966****Description:**

It takes a long time for the system to display secured dimensions analytics.

New Behavior:

This problem is resolved.

CHF14

ADAPT00655914

Patch ID: 39,224,430

Description:

When merging queries from different Universes, values that users may enter to the Source Dimension option in the Merged Dimensions dialog box fail to be applied.

New Behavior:

This problem is resolved.

ADAPT00658165

Patch ID: 39,001,518

Description:

The value for the SI_PROMPT property is automatically set to False for WQY documents that have been imported, and users have no means in InfoView to change the prompt value.

New Behavior:

This problem is resolved.

To solve the problem, wqyconv.dll has been modified to change the value of SI_PROMPT to True to enable scheduling.

ADAPT00660911

Patch ID: 39,034,276

Description:

WIReportServer may terminate unexpectedly.

The problem is caused by threads that become locked.

New Behavior:

This problem is resolved.

ADAPT00662348

Patch ID: 39,253,151

Description:

Memory leak issue with fcproc

New Behavior:

issue solved

CHF14

ADAPT00662864**Patch ID: 39,229,055**Description:

The Netezza server cannot be activated.

The cause of the problem is that the Registry entry for the Netezza Server does not have the value "Netezza Server."

New Behavior:

This problem is resolved.

An new Registry entry has been added under [HKEY_LOCAL_MACHINE\SOFTWARE\Business Objects\Suite 11.5\default\Shared\ConnectionServer\Network Layers\ODBC\SQL List]

The entry is as follows: "Netezza Server"="Netezza Server".

ADAPT00663058**Patch ID: 39,208,745**Description:

The Data Axis label will overlap the bars of a chart when a report is saved to PDF format.

New Behavior:

This problem is resolved.

To solve the problem, the allowable size of the display area for character strings has been increased.

Known Limitations:

When the number of string characters exceeds the default size of the cell, the string is replaced by these characters in the PDF file: #####. To solve the problem, increase the size of the column or cell in your Desktop Intelligence report to accommodate the number of characters.

ADAPT00663110**Patch ID: 39,036,916**Description:

When charts in an Excel document are exported, they are successfully rendered in Crystal Reports but fail to be rendered properly in BusinessObjects Enterprise.

New Behavior:

This problem is resolved.

CHF14

[ADAPT00667663](#)

Patch ID: 39,060,021

Description:

When starting Desktop Intelligence from the Start menu, by using the J2EE option to log on to the repository, the logon fails and an error message appears.

This problem happens when the Siteminder integrated SSO solution kit is used.

The problem is caused a problem in validating Siteminder when Desktop Intelligence is started from the Start menu.

New Behavior:

This problem is resolved.

To solve the problem, Siteminder is validated by the request to start Desktop Intelligence.

CHF13

[ADAPT00468894](#)

Patch ID: 38,956,346

Description:

When accessing a Lotus database using the Generic ODBC layer, users cannot view the tables list in the Table Browser.

New Behavior:

This problem is resolved.

[ADAPT00468917](#)

Patch ID: 38,907,211

Description:

The Visual Basic Editor won't accept spaces once a button has been added to a command bar.

New Behavior:

This problem is resolved.

[ADAPT00534412](#)

Patch ID: 38,908,655

Description:

The Database name is automatically changed when users create a universe using UMB from a SQL server database.

New Behavior:

This problem is resolved.

Known Limitations:

This change requires that customers who are running Data Integrator in their environments must also apply the Data Integrator patch version 11.5.1.25. Data Integrator may fail to operate properly unless both the Data Integrator patch and the Business Object XI R2 patch are applied.

Please contact Business Objects Customer Support for more information and details about downloading the Data Integrator patch.

CHF13**ADAPT00534939****Patch ID: 38,635,022****Description:**

In a Web Intelligence document, a percentile function that uses the IN context causes a COMPUTATION# error, and the percentile value fails to be displayed in the report.

New Behavior:

This problem is resolved.

ADAPT00554237**Patch ID: 38,907,259****Description:**

The position of a table, when set to the bottom of a section, changes while the report is re-edited.

New Behavior:

This problem is resolved.

ADAPT00555111**Patch ID: 38,849,547****Description:**

Language settings may default to English in custom .NET 2005 applications.

This problem is caused by source files that are absent when installing a custom Crystal Reports .NET 2005 application using CrystalReports11_5_NET_2005.msm or CrystalRedist115_x86.msi. The problem only occurs if a Crystal Reports .NET 2003 application is already installed on the machine.

New Behavior:

This problem is resolved.

To solve the problem, the resource files will be installed with the new CrystalReports11_5_NET_2005.msm or CrystalRedist115_x86.msi. The assembly version of the resource files will be 11.5.3700.0 for the 2005 installation and 11.5.3300.0 for the 2003 installation.

ADAPT00568339**Patch ID: 38,739,264****Description:**

When users click the Print button to activate the ActiveX Print Control, the Print Control dialog box opens but the Cancel button remains inactive until the user clicks anywhere in the dialog box.

This problem happens in Internet Explorer 7 or Internet Explorer 6 with the latest security updates installed.

New Behavior:

The problem is resolved.

To solve the problem, the ActiveX Print Control is now loaded by a Java script file according to the guidelines in the following Microsoft knowledge base article:

http://msdn.microsoft.com/library/default.asp?url=/workshop/author/dhtml/overview/activating_activex.asp

CHF13**ADAPT00570026****Patch ID: 38,839,669****Description:**

An error in data synchronization happens on reports that use the following components:

- Multiple Data Providers.
- Synchronization on some of the Dimensions.
- Detail objects in the query.
- Detail objects in tables with objects from other queries.

If two queries are synchronized under those conditions, the synchronization error occurs.

New Behavior:

This problem is resolved.

ADAPT00571667**Patch ID: 38,530,702****Description:**

When using OpenDocument and passing parameter values that contain special characters to an OLAPi document, an error happens and the parameters fail to be passed correctly.

New Behavior:

This problem is resolved.

Known Limitations:

The corrected file, ca.jar, is in desktop.war.

ADAPT00573438**Patch ID: 38,926,703****Description:**

The HTML pre-formatting of objects in the Designer fails to be applied in the Java Report panel.

New Behavior:

This problem is resolved.

ADAPT00575757**Patch ID: 38,984,799****Description:**

When the locale in InfoView is set to English (UK) as interface, the Refresh Date option displays the date in U.S. format.

New Behavior:

This problem is resolved.

ADAPT00576169**Patch ID: 38,910,893****Description:**

Large Lists of Values in Desktop Intelligence reports may result in slower performance.

New Behavior:

This problem is resolved.

CHF13

ADAPT00585728

Patch ID: 38,912,931

Description:

Users cannot view SQL statements in the Query-HTML panel if the machine name contains a "-" (hyphen) character.

New Behavior:

This problem is resolved.

ADAPT00589260

Patch ID: 38,940,384

Description:

The text "#MULTIVALUE" is displayed in the column for a report variable in a WebIntelligence document after the document has been migrated from BusinessObjects version 6.5 prior to the installation of Service Pack 2.

New Behavior:

This problem is resolved.

Known Limitations:

Local variables for a report must be defined as a Dimension and not a Measure if the expected values are characters/strings.

ADAPT00590396

Patch ID: 38,977,880

Description:

Support is provided for Netezza ODBC driver.

New Behavior:

The Netezza driver is implemented with installation of this CHF.

Known Limitations:

UNIX systems

A registry key fails to be inserted into the boconfig.cfg file by the CHF install program. It is a limitation of the install program that will be resolved in a future release. Therefore, users must add the following entry manually into the \$XIR2_HOME/setup/boconfig.cfg file:

```
"Netezza Server"=string:"Netezza Server"
```

For Windows

Users must modify the following registry key:

```
[Software\Business Objects\Suite 11.5\default\Shared\ConnectionServer\Network Layers\ODBC\SQL List]
```

Modify the "Netezza" string with the following new values:

```
Value Name="Netezza Server"
```

```
Value Data="Netezza Server"
```

CHF13

[ADAPT00591038](#)

Patch ID: 38,905,199

Description:

When using a Microsoft OLAP calculated member value in the Web Intelligence query filter condition, an error message appears when the Web Intelligence report is refreshed against an MS OLAP Services 2000 (OLEDB for OLAP Providers) universe connection.

The error message is as follows: "There is no data corresponding to this query."

New Behavior:

This problem is resolved.

[ADAPT00591738](#)

Patch ID: 38,726,808

Description:

When using the option "Number, Time, and Currency" as the parameter in a filter, the filter fails to work for SAP data.

New Behavior:

This problem is resolved.

[ADAPT00592351](#)

Patch ID: 38,605,391

Description:

Dynamic cascading prompting reduces the performance of Crystal Reports.

New Behavior:

This problem is resolved.

To solve the problem, this HotFix reduces the number of CMS queries issued by the DCP system, which improves performance significantly under most circumstances. It adds a commandline switch, -doNotWaitToShare, to the cache server. The switch improves performance when all users in the system have different business view restrictions; however, the switch may decrease performance in all other scenarios.

For more information, see "CrystalReportsXlandXIR2PromptPerformance.doc" in ...\\BusinessObjects Enterprise 11.5\\win32_x86.

[ADAPT00592728](#)

Patch ID: 38,906,972

Description:

When changing the universe source of a WebIntelligence report, objects from the scope of the analysis are removed if they were absent from the Result Objects panel.

New Behavior:

This problem is resolved.

CHF13

ADAPT00594056

Patch ID: 38,599,677

Description:

The value provided by the percentile function for a calculation in WebIntelligence is different than the value it provides for the same calculation in Desktop Intelligence.

New Behavior:

This problem is resolved.

ADAPT00597566

Patch ID: 38,660,302

Description:

Microsoft Excel performance decreases when Live Office is enabled.

The problem happens when many named ranges are used in the Microsoft Excel file. Live Office tries to get the reference of each range and checks if it is in the range.

New Behavior:

This problem is resolved.

ADAPT00600098

Patch ID: 38,912,406

Description:

When refreshing an auditing report that is connected to a mySQL database, Japanese characters fail to be properly rendered.

New Behavior:

This problem is resolved.

Known Limitations:

After installing CHF13, apply the following workaround on a machine using Windows 2003 Server:

1. Click Start > Programs > Administrative Tools > Data Sources (ODBC).
The ODBC Datasource Administrator dialog box opens.
2. On the System DSN tab, click Business Objects Audit Server, and click Configure.
4. On the Login tab, ensure the correct information has been entered.
5. Click Test to test the data connection.
6. On the Connect Options tab, for the Initial Statement, enter the following phrase: "set names <your-character-set-name>".
Replace <your-character-set name> with a the name of the character set you are using. For example:
<your-character-set-name> could be "sjis".
8. Click Test to test the data connection.
9. Click OK to save the changes.
10. Restart your computer.
11. Restart all BOE Services.

NOTE:

This fix does not correct improperly rendered characters generated before this HotFix has been installed; however, all new auditing data will be correctly rendered.

CHF13

ADAPT00600243

Patch ID: 38,906,710

Description:

Objects used as an operand in a filter for a Web Intelligence report are removed from the query filter.

This problem happens when the class of the object is designated to be hidden in Designer.

New Behavior:

This problem is resolved.

ADAPT00600400

Patch ID: 38,958,321

Description:

Adding the function Previous(SELF) to a WebIntelligence report causes the WIReportServer to terminate unexpectedly.

New Behavior:

This problem is resolved.

ADAPT00601419

Patch ID: 38,769,362

Description:

An error message appears when a parameter that has no value is added to a report.

The error message is sent by the Lawson OLE DB Provider and reads as follows: "Error: Failed to retrieve data from database."

New Behavior:

This problem is resolved.

Rather than display an error message, a blank report is displayed if the parameter value used does not return any data.

Known Limitations:

Because this fix is designed for runtime use, the error message will still appear in the Crystal Reports Designer when a parameter value entered returns no data.

ADAPT00602447

Patch ID: 38,968,224

Description:

An error message appears when viewing a WebIntelligence document through opendocument.aspx (ASP.NET) with the following parameter setting: parameter sType=wid and sDocName=xyz.

The error message is as follows: "An error has occurred: Object reference not set to an instance of an object."

New Behavior:

This problem is resolved.

CHF13

[ADAPT00602987](#)

Patch ID: 38,906,394

Description:

If a report exported to Microsoft Excel format is scheduled to run twice, it will fail to run on the second scheduled time.

New Behavior:

This problem is resolved.

[ADAPT00603182](#)

Patch ID: 38,927,721

Description:

The Keycode generator prevents users from setting the JRC Throttling value to 10.

New Behavior:

This problem is resolved.

[ADAPT00603259](#)

Patch ID: 38,903,253

Description:

If OLAPI documents are stored in folders, an error message may appear while scheduling Analytics for a refresh.

New Behavior:

This problem is resolved.

[ADAPT00603325](#)

Patch ID: 38,931,305

Description:

When a report is opened in Live Office, and the option "Refresh latest instance" is enabled, Live Office searches the database to refresh the report data instead of searching for the latest instance of the report.

New Behavior:

The problem is resolved.

[ADAPT00603620](#)

Patch ID: 38,906,957

Description:

Glossary terms in the Encyclopedia fail to be sorted in alphabetical order.

New Behavior:

This problem is resolved.

CHF13

[ADAPT00604450](#)

Patch ID: 38,687,263

Description:

When several users view OLAPi reports simultaneously with the DHTML viewer, OLAPWorker.exe processes are created which quickly exhaust system resources.

New Behavior:

This problem is resolved.

To solve the problem, when reports are opened through a call to openDocument.jsp, the connection is terminated once the browser is closed. As a result, fewer OLAPWorker.exe processes are created because fewer are required to support the same volume of users.

Known Limitations:

Due to the architecture of InfoView, this HotFix applies only to the DHTML viewer.

[ADAPT00604806](#)

Patch ID: 38,956,291

Description:

A Web Intelligence report that is based on an OLAP universe will fail to display all the data in the report.

When the same report (same cube, measures, objects, and filters) is run in OLAP Intelligence or Crystal Reports, the report displays all the requested data.

New Behavior:

This problem is resolved.

[ADAPT00605109](#)

Patch ID: 38,965,811

Description:

A SAP BW query that uses special fields is always returned as 0 or "" in the Crystal Report Designer.

The cause of the problem is that the BW query code is missing the assignment to set those special field values.

New Behavior:

This problem is resolved.

[ADAPT00605629](#)

Patch ID: 38,896,980

Description:

After installing Critical Hot Fix 12 on a machine running Windows 2003, the existing analytics (gauges) becomes disabled.

New Behavior:

This problem is resolved.

CHF13

ADAPT00605690

Patch ID: 38,977,350

Description:

The ConnectInit function, which lets parameters be set during connection initialization, has limited usefulness because it does not apply to all data sources.

For example, if it were possible to apply the ConnectInit function to an Oracle data source, an Oracle connection could be opened with a security context that uses the CLIENT_IDENTIFIER session variable to filter the data returned to the user. ConnectINIT could set this variable.

Other databases are requesting that type of security and parameter setting at connection initialization. For example, Informix queries prioritization, Oracle queries optimizer tuning, and Teradata queries auditing.

New Behavior:

This problem is resolved.

To solve the problem, the ConnectInit function applies to all data sources. This fix has been created for Web Intelligence and Desktop Intelligence applications, working with thin client documents that are based on Business Objects universes.

Known Limitations:

If many instruction statements need to be set through the ConnectINIT function, it is recommended to do the following:

1. Ensure that the configuration section of the PRM file for your database is set as follows:
<Parameter Name="REMOVE_SEMICOLONS">N</Parameter>
2. When designing a Universe in the Desktop Intelligence Designer, avoid setting instructions into the ConnectINIT parameter in its current Universe connection to avoid potentially interfering with catalog information.

ADAPT00606160

Patch ID: 38,926,762

Description:

When a Desktop Intelligence report is exported to Microsoft Excel format, negative values are rendered as zeros.

New Behavior:

This problem is resolved.

ADAPT00606697

Patch ID: 38,912,291

Description:

An extra space is placed between the numbers and the border of an IMT when the IMT has larger numbers on the Y axis.

New Behavior:

This problem is resolved.

CHF13

ADAPT00606819**Patch ID: 38,925,009**Description:

The contents of cells in a Web Intelligence report are rendered incorrectly.

The cause of the problem is that the applet fails to correctly interpret the setting of the cell.

New Behavior:

This problem is resolved.

To solve the problem, a calculation has been changed in the Web Intelligence applet.

ADAPT00606931**Patch ID: 38,910,885**Description:

An error message appears while creating a Desktop Intelligence report on a universe that contains links to a universe that has been moved to the "universe" folder.

The error message is as follows: "Cannot load linked universes. (UNV0011)."

New Behavior:

This problem is resolved

ADAPT00607344**Patch ID: 38,965,942**Description:

When reporting off BW-MDX queries with multiple structures using special fields, error messages appear.

The error messages concern invalid MDX. The problem is caused when the system returns strings that are not enclosed in brackets.

New Behavior:

This problem is resolved.

To solve the problem, the system only returns strings if they are enclosed in brackets.

ADAPT00607580**Patch ID: 38,912,657**Description:

In Java or .NET InfoView, when drilling on a chart in a Web Intelligence report in Edit mode, the report fails to display sublevel information.

In View mode, the drilling feature works properly.

New Behavior:

This problem is resolved.

CHF13**ADAPT00607656****Patch ID: 38,905,890****Description:**

Filters that are based on a report variable go missing when a Web Intelligence report is re-opened.

New Behavior:

This problem is resolved.

ADAPT00607927**Patch ID: 38,917,133****Description:**

When the function ReportFilter() is used as an argument for another function, an error message appears.

For example: =If(ReportFilter([Object])="", "test"; DrillFilters([Object])).

The error message that appears is as follows: "An internal error occurred while calling the 'submitreport' API(error.WIS 30270) (error: Inf)."

New Behavior:

This problem is resolved.

ADAPT00608343**Patch ID: 38,907,318****Description:**

Adding a second query to a Web Intelligence document creates a Select Distinct statement instead of a Select statement.

New Behavior:

This problem is resolved.

ADAPT00608426**Patch ID: 38,910,898****Description:**

Settings made to the size of cells and to pagination are automatically changed while saving a Desktop Intelligence report in Microsoft Excel format.

New Behavior:

This problem is resolved.

ADAPT00608429**Patch ID: 38,909,681****Description:**

When creating a gauge analytic based off a dimensioned metric, the following error message appears: "There are no values for the specified metric."

This problem happens when the dimension settings for a particular user are not set to the option "All Slices," and the metric is refreshed at least once after the dimension settings have been changed.

New Behavior:

This problem is resolved.

CHF13**ADAPT00608431****Patch ID: 38,907,101****Description:**

While saving a Microsoft Excel document created from a Desktop Intelligence report, the Lines and Columns headers fail to be hidden when printing.

New Behavior:

This problem is resolved.

ADAPT00608568**Patch ID: 38,936,048****Description:**

After clicking the Save button, and then clicking the Cancel button to cancel the save operation for a Microsoft Excel file, the tag <CrystalAddin Version="1" country="US" lang="en"/> is automatically entered into cell V1.

This problem happens when Hummingbird DM 5.1.0.5 SR4 MR2 is installed. The content of the cell can be deleted, but will reappear when the file is saved again. The added content also overwrites existing data in that cell.

New Behavior:

This problem is resolved.

ADAPT00608607**Patch ID: 38,853,397****Description:**

Text in an exported report may fail to be anti-aliased.

The cause of the problem is that, depending on the export format used, the export DLL file must communicate to the charting engine whether to enable anti-aliasing. This cannot be done statically through the export format information structure.

New Behavior:

This problem is resolved.

To solve the problem, a new feature has been added; its default setting enables anti-aliasing in the exported DLL file.

ADAPT00608663**Patch ID: 38,941,523****Description:**

Enterprise Performance Manager (EPM) generates an error message when the tracing of EPM modules is enabled.

The error message is as follows: "Portfolioengine.portfolioEngine is no longer available, please logon another session to continue your work. AA2214."

New Behavior:

This problem is resolved.

CHF13

ADAPT00608889

Patch ID: 38,905,908

Description:

Percentile values are reset to their original values when a field is modified or moved.

The correct values are reset only when the report is refreshed.

New Behavior:

This problem is resolved.

ADAPT00609213

Patch ID: 38,907,051

Description:

Variables that contain a ratio will indicate a result in Web Intelligence that is different than the result it displays in Desktop Intelligence.

New Behavior:

This problem is resolved.

ADAPT00609515

Patch ID: 38,917,858

Description:

In a linked universe, if the List of Values for an object has a condition that uses an object from the other universe, any query or quick filter that uses the object will fail to work.

New Behavior:

This problem is resolved.

ADAPT00609722

Patch ID: 38,911,584

Description:

Users can select an empty string in the Prompt dialog box of a Web Intelligence report in InfoView (Java and .NET versions.)

New Behavior:

This problem is resolved.

ADAPT00609753

Patch ID: 38,973,484

Description:

The following dialog box opens when a document is closed by a WebIntelligence user who has no permissions to save documents: "Are you sure you want to navigate from this page? You will lose any unsaved modifications to this document."

New Behavior:

This problem is resolved.

CHF13

ADAPT00609768**Patch ID: 38,907,456**Description:

Incorrect XML strings are generated when users create a universe from DB2 Cube Views version 8.1: the "'" character fails to be replaced by "'" in the exported XML file.

This problem happens during the metadata export operation.

New Behavior:

This problem is resolved.

ADAPT00609777**Patch ID: 38,907,493**Description:

An incorrectly spelled XML tag, "<JoinRef >", appears in the XML for a document when users create a universe from DB2 Cube Views version 8.1.

The problem happens during the metadata export operation and causes the tag to be invalid. The proper tag is spelled with a lowercase "j": <joinRef>.

New Behavior:

This problem is resolved.

ADAPT00609784**Patch ID: 38,917,351**Description:

When a WebIntelligence report that has more than one query, and a prompt in one of them is set to refresh automatically when the report is opened, the "Edit Query" button becomes inactive after users save the report.

If users then click Modify from the folder view, the report will open in WebIntelligence but the "Edit Query" button remains inactive.

New Behavior:

This problem is resolved.

Known Limitations:

Users must clear the Java cache on the client machine so that the new WebIntelligence applet will download.

ADAPT00609834**Patch ID: 38,910,614**Description:

The sort order for bottom ranking is in descending order instead of ascending order.

New Behavior:

This problem is resolved.

CHF13**ADAPT00610079****Patch ID: 38,944,344****Description:**

Users cannot add an existing Dynamic Cascading Prompt Group object to a Crystal report if they do not have Edit rights on this object in the repository.

New Behavior:

This problem is resolved.

ADAPT00610135**Patch ID: 38,910,860****Description:**

When saving a Desktop Intelligence report in XML format using the ThisDocument.SaveAs function in Infoview, the folder that contains the images for the report is given a name that doesn't match the name of the XML file.

New Behavior:

This problem is resolved.

ADAPT00610148**Patch ID: 38,812,616****Description:**

In a Java Infoview deployment, threads become locked in the java application server if a user closes the Java Report Panel (JRP) while a query is running.

The cause of the problem is that, when the JRP is closed, the applet sends a request to the server to log out the Web Intelligence session within the WIReporServer session. This request is suspended if a query is still running for that Web Intelligence session and wasn't cancelled manually beforehand. In that scenario, the threads wait for a response from WIReporServer.

New Behavior:

This problem is resolved.

To solve the problem, WIReporServer cancels running queries when closing the user session. This action allows the threads to be released on the application server side.

ADAPT00610509**Patch ID: 38,902,828****Description:**

When viewing an OLAP document in InfoView, using the member selector for a dimension with a German Umlaut in its name causes the wrong dimension to be displayed.

New Behavior:

This problem is resolved.

ADAPT00610839**Patch ID: 38,907,631****Description:**

The PageInSection() function returns values of 0 for every page of a report created in Crystal Reports and viewed InfoView.

New Behavior:

This problem is resolved.

CHF13

[ADAPT00611173](#)

Patch ID: 38,905,913

Description:

Connection or SQL sentence errors happen when the Icelandic locale is enabled.

New Behavior:

This problem is resolved.

[ADAPT00623459](#)

Patch ID: 38,957,530

Description:

An error message appears when exporting a report to an OLAP Essbase universe if the report contains numerous List of Values.

New Behavior:

This problem is resolved

[ADAPT00623500](#)

Patch ID: 38,933,711

Description:

Previous prompt values, used in table mapping, are lost when refreshing a Web Intelligence report after it is saved.

New Behavior:

This problem is resolved.

[ADAPT00623946](#)

Patch ID: 38,911,568

Description:

The Initial View feature of InfoView fails to present the correct page when Websphere 6.0.2 is used as the application server.

New Behavior:

This problem is resolved.

[ADAPT00623971](#)

Patch ID: 38,913,212

Description:

While writing Audit information into the Audit Database on a machine whose locale is set to German, an error message that reads "Out of range" appears in the CMS logs.

New Behavior:

This problem is resolved.

To solve the problem, ODBC AuditDB has been modified.

CHF13

[ADAPT00624276](#)

Patch ID: 38,931,925

Description:

In Live Office, when clicking the Cancel button on the BusinessObjects Enterprise Logon dialog box, and then opening and refreshing a Live Office document with Web Intelligence, an error message appears.

The error message is as follows: "Unspecified error."

New Behavior:

This problem is resolved.

[ADAPT00624396](#)

Patch ID: 38,903,599

Description:

Potential security vulnerabilities have been found in InfoView.

New Behavior:

This problem is resolved.

[ADAPT00624621](#)

Patch ID: 38,952,697

Description:

A subreport may be prompted for parameter field values when it does not contain the parameter fields.

This problem happens when the main report uses a parameterized Command table, and the subreport is based on a Command table with no parameters but is not linked to the main report. If the database server is changed within a custom Crystal Reports SDK application, and the name of the command object is the same in both the main report and its subreport, this problem will happen.

The cause of the problem is that, when connection information is replaced, the tables are replaced too.

New Behavior:

This problem is resolved.

[ADAPT00624916](#)

Patch ID: 38,913,095

Description:

When using a Microsoft Excel data provider in Desktop Intelligence, a Date field defaults to Measure instead of Dimension, even after the Date field is changed to Dimension.

New Behavior:

This problem is resolved.

CHF13

ADAPT00625182

Patch ID: 38,959,800

Description:

The Refresh button is disabled for reports that use the "set to null" parameter option and which contain a chart or a table.

This problem happens once the report is saved within a Microsoft Word or PowerPoint document.

New Behavior:

The problem is resolved.

ADAPT00625657

Patch ID: 38,910,375

Description:

When duplicating a report from the Java Report Panel, the following error message appears: "An Internal error occurred while calling the 'getPages' API. (Error: WIS 30270)."

New Behavior:

This problem is resolved.

ADAPT00625751

Patch ID: 38,965,931

Description:

Views that are set in the Preferences dialog box fail to be applied.

New Behavior:

This problem is resolved.

ADAPT00625912

Patch ID: 38,906,166

Description:

Web Intelligence accepts only whole-number increments for minimum and maximum scale values.

New Behavior:

This problem is resolved.

Minimum and maximum scale values can be set to fractions, such as .05.

CHF13

ADAPT00626886

Patch ID: 38,840,725

Description:

When users click on a report parameter while running a report, the following error message appears: "Failed to process prompting."

The cause of the problem is that the BusinessObjects Enterprise SDK function LogonWithToken may fail sporadically when made from server processes such as the cacheserver, pageserver, or Report Application Server (RAS) in a multi-process system. This failure can occur at any time but it is most common when the CMS is running with -port 6400 on its command line, or when the CMS is first started after modifying the -port argument.

New Behavior:

This problem is resolved.

This fix will also improve performance slightly and reduce CPU usage from the CMS.

ADAPT00628013

Patch ID: 38,936,263

Description:

When changing the datasource of a report that uses a command with parameters, a NullPointerException is generated.

New Behavior:

This problem is resolved.

ADAPT00629713

Patch ID: 38,917,044

Description:

When the function logonWithToken is used, the Java SDK randomly selects an active CMS inside the target cluster to acquire the logon/session service.

New Behavior:

This problem is resolved.

ADAPT00630143

Patch ID: 38,822,283

Description:

When connecting to Data Direct ODBC drivers using a connection string, a Licensing warning appears.

New Behavior:

This problem is resolved.

ADAPT00631740

Patch ID: 38,948,314

Description:

When refreshing WebIntelligence documents that have been migrated from BusinessObjects version 6.5, the WIReportServer may consume large amounts of processor resource.

New Behavior:

This problem is resolved.

CHF13**ADAPT00633707****Patch ID: 38,917,095****Description:**

Flash documents cannot be uploaded to the CMS using Crystal Xcelsius Designer 4.5 on UNIX deployments.

New Behavior:

This problem is resolved.

ADAPT00633776**Patch ID: 38,912,720****Description:**

Variables fail to work properly in a report that uses two data providers.

New Behavior:

This problem is resolved.

ADAPT00638266**Patch ID: 38,916,262****Description:**

When opening a SWF document in a dashboard, the document that appears is blank.

New Behavior:

This problem is resolved.

ADAPT00639162**Patch ID: 38,956,280****Description:**

When a Desktop Intelligence Report Server running on HP-UX is set to refresh on a date that falls between the BeginDate and the EndDate, Desktop Intelligence replaces the values of the BeginDate with the values of the EndDate.

New Behavior:

This problem is resolved.

ADAPT00641607**Patch ID: 38,881,754****Description:**

On a system running HP-UX, users are unable to start the CMS.

New Behavior:

This problem is resolved.

ADAPT00645183

Patch ID: 38,979,424

Description:

When using the Import Wizard to move Encyclopedia Objects, changes made to these objects fail to be displayed in the Destination Environment after a successful import; also, the option to import encyclopedia objects and the objects they are linked to cannot be performed immediately.

New Behavior:

This problem is resolved.

To solve the problem, changes have been made so that if more than one link to a topic is created within the encyclopedia object, the last topic link is used. Changes were also made to the Exportsdk.dll, which the Import Wizard uses when importing objects from environment to environment. The import wizard will no longer create an additional topic link but will replace the current topic link.

This fix can be enabled by doing the following:

To enable this fix for use with IIS:

1. In a text editor, open the config.config file, which is stored in the following directory: \Program Files\Business Objects\BusinessObjects Enterprise 11.5\Web Content\Enterprise115\InfoView.

2. Add the following code to the config.config file:

```
<configuration>
  <key>ADAPT00645185</key>
  <value>>true</value>
</configuration>
```

3. Save the changes made to config.config.

4. Start IIS

To enable this fix for use with Tomcat in Java:

1. Stop Tomcat.

2. In a text editor, open the web.xml file, which is stored in the following directory: <Tomcat install directory>\webapps\businessobjects\enterprise115\desktoplaunch\WEB-INF.

3. Add the following code to the web.xml file:

```
<context-param>
  <param-name>ADAPT00645185</param-name>
  <param-value>>true</param-value>
</context-param>
```

3 Save the changes made to web.xml.

4. Restart Tomcat

To enable this fix for use for all other Java Application Servers:

1. Extract the web.xml from the desktop.war file.

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2. In a text editor, open the web.xml file
3. Add the following code to the web.xml file:

```
<context-param>  
  <param-name>ADAPT00645185</param-name>  
  <param-value>true</param-value>  
</context-param>
```

3. Save the changes made to web.xml.
4. Use the jar command to update the web.xml file in the desktop.war to the web.xml file that you edited.
5. Redeploy the desktop.war file.

Known Limitations:

After applying this fix, the encyclopedia objects must be re-imported with the objects to which they are linked. The initial import of encyclopedia objects requires the importing of the linked objects too. After the first import, where the encyclopedia objects and the objects they are linked to has been completed, encyclopedia objects can be imported independently of the objects they are linked to.

[ADAPT00650013](#)

Patch ID: 38,966,092

Description:

When using the CWM OLAP plugin, the options "Save universe automatically" and "Replace existing universe" fail to work.

This problem has been identified since installation of a previous CHF.

New Behavior:

This problem is resolved.

[ADAPT00651018](#)

Patch ID: 38,957,619

Description:

Charts and graphs are rendered less clearly after the previous CHF has been installed.

New Behavior:

This problem is resolved.

[ADAPT00651570](#)

Patch ID: 38,953,047

Description:

When editing an existing DCP prompt group in the Repository using Crystal Reports, the following error message appears:
"Item SI_METADATA_ALL_DESCENDANTS was not found in the collection."

New Behavior:

This problem is resolved.

CHF13

ADAPT00652781

Patch ID: 38,962,491

Description:

Web Intelligence reports fail when the Web Intelligence report job server is part of a job server group.

New Behavior:

The problem is resolved.

ADAPT00654044

Patch ID: 38,957,714

Description:

When refreshing a report object in the CMC, an error message may appear.

This problem has been identified with installation of the previous HotFix.

New Behavior:

This problem is resolved.

ADAPT00655488

Patch ID: 38,978,038

Description:

When clicking the Crystal Reports icon from the Start menu in Windows, Crystal Reports fails to run.

New Behavior:

This problem is resolved.
